



CONNECTION

WHAT'S NEW WITH THE NYLINK COOPERATIVE PURCHASING PROGRAM?

Over the past few months, Nylink's Cooperative Purchasing Program has increased its efforts to keep Nylink members up-to-date on available electronic resources. Some of you may already have seen our new brochures for academic, public and school libraries. These brochures list all of the products available to particular types of libraries through our Cooperative Purchasing Program. Pricing information, detailed descriptions of content and coverage, notes on features and administration, and citations for reviews and articles are given for each electronic resource. Brochures are available on demand.

In addition to creating these print publications, Cooperative Purchasing has completely revised and restructured its web page. Now when you visit <http://nylink.suny.edu> and click on **Cooperative Purchasing**, you'll find the same detailed product information available in our brochures, as well as printable order forms. Also available are links to vendor sites, tutorials, and online reviews and articles. We have tried to provide a consistent format and easy navigation throughout the web site, and are committed to keeping our electronic information current. Bookmark this site if you're looking forward to new product trials – we plan on having several trials in fall 2001, and will be posting information and sign-up forms as trial arrangements become finalized.

WHERE'S THE BEST PLACE TO GET A QUESTION ANSWERED ON THE WEB?

Are you interested in virtual reference services? Do you want to participate in a project that is an effort of OCLC, Inc. and the Library of Congress? Your library or library system has the opportunity to participate in a pioneering collaborative service that provides quality, authoritative reference service by professional reference librarians 24 hours a day, 7 days a week, 365 days a year!

The Library of Congress, OCLC and more than 80 participating institutions, including several Nylink member libraries, are collaborating in cooperative reference services. The Collaborative Digital Reference Service (CDRS) is a pioneering new service that will provide professional reference service to researchers anywhere, anytime, through an international, digital network of libraries and related institutions. Librarians can assist their users by connecting to the CDRS to send questions that can be answered by specialized staff. A large searchable archive of previous questions and answers is also available to CDRS users.

For more information on how to become a founding member in this exciting project, go to <http://www.oclc.org/services/reference/cdrs.shtm> or <http://www.loc.gov/cdrs>.



Nylink Information Showcase

The Nylink Information Showcase returns for its 3rd year!

Join us on
October 30, 2001
in Syracuse, New York.

Read about it
and register at
<http://nylink.suny.edu/showcase/>

We hope that you can join us for all or part of this free one-day event, with informative 30-minute Speaker Sessions and door prizes throughout the day. Visit Nylink's web site to register and to access an updated exhibitor list.

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FROM THE DIRECTOR

I became intrigued with libraries at an early age because they had books that could take me anywhere or teach me anything I wanted to know. I became a librarian because I wanted to play a role in empowering people through information to be anything they wanted to be ... or to just explore the possibilities. I was richly rewarded when, as a reference librarian, I found the information patrons sought that would solve a problem or enrich their lives, or educated a student on the research process that would truly make them a life-long learner. There is no greater satisfaction than seeing someone realize what information can do for them!

When my career turned toward the technical services arena, I remember cataloguing books on OCLC long before I really comprehended just what an automated system would do for a library or how I was contributing on a global level. And when I was a systems librarian and installed my library's first automated system, I was entranced by the power of information retrieval and management it afforded. That experience taught me the importance of both technology and library collaboration. And both have come so far since those days!

Nylink plays a unique role in facilitating and enabling individual libraries to work together to enhance electronic information and technological management solutions. Nylink enables libraries to do collaboratively what they could not do alone by offering libraries new opportunities to meet emerging challenges.

Nylink is first and foremost a membership organization, charged and directed by its members to provide cost-effective solutions and continuing education. Three to four years ago, Nylink Council assisted in developing a planning process and Nylink conducted a member needs assessment in the form of a broadly distributed survey that provided an assessment of current services and direction on expanded member benefits. That survey, along with Nylink Council, Nylink Advisory Groups, and the day-to-day contact between Nylink staff and members, provided a framework for Nylink's evolution over the past three years.

In the next few months, Nylink Council will work to develop Nylink's strategic plan for the next three years. In order to inform that process, as well as the yearly management action plans developed by Nylink staff, it is time to again survey Nylink's broad constituency for input and assessment. In the next few months, a new survey will be circulated to all full member library designated contacts. Your opinions count. Indeed, they will direct the next few years of Nylink's priorities in meeting your needs. I encourage you to respond.

Survey responses will be tabulated and shared with members in future Nylink publications. Do help us so that we can help your library be the best it can be, and continue to enhance the collaboration and power of information provided to your constituents.

Thanks So Much!!

Thanks to all of you that were able to take time from your busy schedules to attend a Nylink Special Event this spring, whether it was an Introduction to Financial Management for Librarians seminar, an OCLC Users Days, the OCLC Institute, or CONSER Basic Serials Training.

Nylink would like to especially thank the host sites and co-sponsors of these events for ensuring they were a success and for their generous hospitality:

- **Capital District Library Council**, for hosting a Financial Management seminar
- **Metropolitan New York Library Council**, for hosting a Financial Management seminar
- **Nazareth College**, for hosting an OCLC Users Day
- **Fashion Institute of Technology**, for hosting an OCLC Users Day
- **Western New York Library Resources Council**, for hosting an OCLC Institute
- **SUNY Cortland**, for hosting CONSER's Basic Serials Cataloging Workshop
- **Adelphi University**, for hosting CONSER's Basic Serials Cataloging Workshop

We appreciate the opportunity to work with our members in bringing you these events!

New at Nylink.suny.edu

We have been strengthening and expanding the Nylink web site over the past several months. If you have visited recently, you may have noticed that several of our pages are now XHTML 1.0 compliant. We are basing our pages on the latest standards so that we are poised for future development. Watch in the future for more interactivity in the form of online surveys and other services.

Accessibility and usability are always important considerations in the construction of our pages. The World Wide Web Consortium's Web Accessibility Initiative (WAI) at <http://www.w3.org/WAI/> is an excellent resource that we use to address Americans with Disabilities Act (ADA) compliance. Jakob Nielsen's useit.com web site (<http://www.useit.com>) is a great starting point for assessing the usability of your web site.

Recent additions to the Nylink web site include the July to December Training Calendar (related article page 4), presentations from the OCLC Users Days, Nylink Information Showcase information and registration, and the extensive updates and additions to the Cooperative Purchasing Program pages (please see related article on page 1).

NYLINK NEWS

NYLA in Albany October 17-20

Nylink staff always welcome the opportunity to meet and chat with members at the New York Library Association Conference, held each fall. This year we are especially excited because the conference will be in Albany, right in our back yard. As always, Nylink will have a booth in the Exhibit Hall – this year we are at Booth Number 316. Please stop by to say hello and to meet Nylink staff!

Want to see the new OCLC ILL Web-based interface? Come learn about its features and see a demonstration of it on Thursday, October 18 from 3:30 to 4:45, by the always-resourceful [no pun intended!] Jon Penn, who supports Resource Sharing at Nylink, when he offers **OCLC Web Interlibrary Loan: A Simpler OCLC ILL**. See how easy it is to use!

Nancy Steele groupies will be pleased to hear that Nancy will again offer a standing-room-only presentation on **Making the Invisible Web Visible**, also on Thursday, October 18, from 1:30 to 2:45 pm.

While wandering around downtown, please come visit the Nylink offices! We are just a block away from the Crowne Plaza Hotel on North Pearl Street. Put your feet up, check your e-mail, have some refreshments, and meet with Nylink staff. Our offices are available to NYLA attendees throughout the conference, from 8:30 am to 4:30 pm Wednesday-Friday.

Enjoy the conference; we'll see you there!

Now onto the Fall...

Due to continued interest, Nylink is again offering **An Introduction to Financial Management for Librarians**, in cooperation, and as co-sponsors with the regional library councils:

- Tuesday, September 11 – Fairport Public Library, Fairport, in conjunction with the Rochester Regional Library Council
- Thursday, September 12 – Central New York Regional Library Council, Syracuse
- Friday, September 13 – Broome County Public Library, Binghamton, in conjunction with the South Central Regional Library Council

Dr. Marshall Keys will provide an in-depth introduction to financial terminology and practices for librarians. The cost, which includes lunch and session materials, is \$65 for CLRC, SCRLC and Nylink members in Syracuse and Binghamton and \$70 for others; and \$55 for RRLC and Nylink members in Rochester and \$60 for others, where lunch is on your own.

Find information and register online at <http://nylink.suny.edu/keys.htm>.

Nylink is pleased to welcome **Lou Wetherbee**, Library Management Consultant, to present two timely workshops:

- **Emerging Technology Trends for Libraries: An Executive Briefing**, Tuesday, November 13, Nylink Offices, Albany – This briefing for managers is a good way to quickly gain information about some of the key trends that have powerful and far-reaching effects on libraries, our customers and our services.
- **Using Data to Improve Customer Relationships**, Wednesday, November 14, Nylink Offices, Albany – Come learn how to apply customer profiling for libraries, including how to identify and create customer segments for your library; using customer profile data to improve service; using techniques to collect, organize and analyze customer data; and exploring customized and targeted services using your data.

Details to follow!



The IMLS grant project at Nylink is moving along well with the assistance of Karen Swan of the University at Albany, the instructional design consultant with whom we are working. After meeting with Nylink Council, the Nylink Advisory Groups and the IMLS grant advisory group, we developed a good initial curriculum of workshops for the Information Technology Fluency Institute. We also developed a basic workshop structure, and started development of a workshop based on that structure. Many thanks to the members of Nylink Council, the Advisory Groups and the IMLS advisory group for their thoughtful advice and feedback!

The list of workshops can be found on the Nylink web page <http://nylink.suny.edu/ITFluency/imls.htm>. Any feedback you have would be most appreciated. Please send your comments to Jane Neale at nealej@nylink.suny.edu.

We have also been exploring course management software and were expected to decide which way to go by the end of July. We have seen several product demos as part of that process.

We are just about to install a new version of our training enrollment software, which was partially funded by the grant. The new version will give us enhanced abilities to manage our training calendar (both for traditional courses and for online workshops).

Our next steps are to decide on and implement the course management software and move forward with workshop content development! Stay tuned!

Nylink Council Election Results

Nylink Council elections were held this spring and we wish to extend a warm welcome to new and returning Nylink Council members. We look forward to a productive year of working with you!

Completing their terms on Nylink Council are **Enid Geyer**, Assistant Director/Head Library Systems & Technical Services, Albany Medical College and representative for the Nylink Health Sciences libraries and **Marian Smith**, Lead Librarian, General Electric, Research and Development, and representative for the Nylink For-Profit libraries. Enid and Marian were excellent contributors and will be missed on the Council.

Elected to the Health Sciences libraries category is **Alan Krissoff**, Assistant Director for Information Resources at the Mount Sinai School of Medicine.

Gary Thompson, Director of Library and AV Services, Siena College, was elected to the Independent Higher Education category. He was appointed to that category last year and will now be representing his category for his first full three-year term.

Jean Sheviak, Executive Director, Capital District Library Council, was elected to the Other Institutions category. She was appointed to that category last year and will now be representing her category for her first full three-year term.

Loretta Ebert, Director of Libraries, Rensselaer Polytechnic Institute, was elected to represent Independent Higher Education libraries for her second three-year term.

Tony Ferguson from Columbia University resigned his position as Independent Higher Education representative to pursue new interests overseas. **Dr. Daniel Rubey**, Dean of Library and Information Services at Hofstra University, has been appointed to replace Tony for a one-year term.

Nylink Council is seeking a representative from the For-Profit library category.

We also extend congratulations to the Council's newly elected officers:

- Chair, **Loretta Ebert**, Director of Libraries, Rensselaer Polytechnic Institute
- Vice Chair, **Laurie Brooks**, Director, Tompkins-Seneca-Tioga BOCES
- Secretary, **Bonnie Nelson**, Associate Librarian for Information Systems, John Jay College, CUNY

Nylink Course Catalog Updated for July – December 2001

Interested in what the OCLC ILL web interface will entail? Ready to update your OCLC searching skills? Or in taking that cataloging class you've always wanted to, whether it's Cataloging Internet Resources, Cataloging Videos and DVDs, or Copy Cataloging Techniques with CatME? Visit the Training pages on the Nylink web site at <http://nylink.suny.edu/training.htm>!

In early July the Nylink training classes for this next six-month period were added to the Training pages on Nylink's web site. You can read the course descriptions, peruse the class offerings by location or date, register online, find directions to the training location and even request a special training session for your institution!

A print version of the Course Catalog was not mailed this July; however you should have received a flier listing available classes. For the most current course descriptions and class offerings, please visit the online Course Catalog (available at <http://nylink.suny.edu/training.htm>). *NylinkNews*, Nylink's electronic discussion list, will also announce class additions, changes and updates.

Nylink Advisory Group Meeting

Nylink Advisory Group [AG] members met with Nylink staff in April to discuss *Charting Our Course: What are the Landmarks? Where are the Landmines?*

The evening before the meeting got underway, AG members and staff met, following the Nylink Open House, for dinner and for an informal and very informative overview of Extending the OCLC Cooperative, A Three-Year Strategy, presented by Lauren Pinsley, OCLC Services Manager and Training Coordinator at Nylink.

The meeting focused on Nylink and OCLC Membership Initiatives during the following morning session. Nylink staff presented updates, and received valuable input from AG members on these topics:

- Curriculum needs for the Institute of Museum and Library Services grant that Nylink was awarded to create the Nylink Institute for Information Technology Fluency
- Nylink's training calendar and course catalog redesign, and the training program in general
- Nylink conference offerings
- Nylink's Cooperative Purchasing Program
- What AG members value most about Nylink membership [mentions included the training program, Cooperative Purchasing program, and other value-added services]

The afternoon consisted of individual AG breakout sessions.

The **Collections and Technical Services** group received an update on the OCLC Collections and Technical Services Advisory Committee by John Edens, then moved on to discuss OCLC products and services including BibNote, Arabic software, Quality Control and MARC record Export. The group also touched on the IMLS grant curriculum, and wrapped up by discussing nominations for OCLC Collections and Technical Services Advisory Group.

The **Electronic Resources** group spent time discussing the need for usage statistics for electronic resources; the redundancy of resources; trends in reference services; Nylink's web site; service issues; and Nylink's role in this area.

The **Information Technology** group reviewed the IMLS grant and curriculum needs in more detail. They also offered suggestions for Nylink's web site, gave suggestions for products they would like to see offered through the Nylink Coop. Program, mentioned the discontinuation of tape services, and touched on the OCLC Roadmap.

The **Resource Sharing** group covered nominations for the OCLC Resource Sharing Advisory Committee; the impact OCLC's Extended WorldCat strategy may have on interlibrary loan [too soon to tell!]; OCLC pricing; Coop. products Nylink should offer in regards to resource sharing; workshops, training sessions and conferences for Nylink to offer; and how to increase resource sharing visibility in Nylink's publications.

And that was all in one day!! Thanks to our Advisory Group members for such a great meeting, and for sharing in the celebration of our new space! Advisory Group elections are this fall [see sidebar]; become involved!

Watch for the Member Needs Assessment!

In August, Nylink will be mailing a Member Needs Assessment Survey to librarians at full member institutions. We want your feedback!

Please use this opportunity to let us know how we are doing, and what we should be doing to better serve the needs of your library.

Results will be shared in our publications and at Nylink's Annual Meeting in the Spring of 2002.

NYLINK NEWS

Nylink Advisory Group Elections This Fall

Are you familiar with the Nylink Advisory Groups? Nylink Advisory Groups represent YOU, our member institutions. We rely on feedback from these groups to help set future directions and priorities for Nylink and the services that we provide to our members.

Elections will be held this fall and there are vacancies for all four Advisory Groups: Collections and Technical Services; Electronic Resources; Information Technology; and Resource Sharing. Consider becoming involved with Nylink! Details will be sent out this Fall.

Additional information and a list of our current Advisory Group members is on our web site at <http://nylink.suny.edu/govern.htm>.

Thanks for your interest!

Joe Ceterski Leaves Nylink

Joe Ceterski, Reference and Internet Services Librarian at Nylink since 1997, moved to Rhode Island in May of this year.

Many members will remember Joe as the face and voice of OCLC's FirstSearch service for Nylink. In addition to extensive FirstSearch training throughout New York State, Joe was heavily involved in the Nylink HTML and Web Design training curriculum.

We wish him the best in all of his future endeavors. He will be sorely missed.

Nylink SmartForce pilot project report

The Nylink SmartForce pilot project concluded in January 2001. The goal of the project was to conduct an assessment of web-based, self-paced, interactive learning workshops from SmartForce. The participants were recruited from the libraries of Nylink Council and Advisory Group members. Each participant selected one or two courses to take and evaluate from about 600 courses. Participants evaluated the courses in terms of their content, accessibility, usability, and overall value.

Reflecting a nearly unanimous interest in technology, the following courses were taken:

Web Authoring and Publishing HTML documents; Project Management Fundamentals; Windows NT Essentials; Internet Security; Microsoft FrontPage 98; Beginning Access 97; Office 97: Intermediate Access; Beginning Excel 97; Basic IT Concepts I; Basic IT Concepts II; Unix Overview; and Beginning Excel.

Generally, the courses were well received. Forty-one percent felt that the courses met the stated objectives very well. One-hundred percent felt the stated objectives were met either very well or adequately. Thirty-three percent felt the course matched their requirements very well, and 58 percent felt the course matched their requirements adequately.

Course elements such as graphics, content, navigation and usability were rated. Sixty-one percent rated the course elements as very good or excellent, and an additional 29 percent rated them as good. Sixty-six percent felt they would take additional SmartForce courses.

The feedback from this project will be very useful as we proceed with the IMLS grant. Our thanks to all who participated!

Higher Education Libraries Envision Greater Collaboration

Last fall at the Nylink Council Annual Retreat, Dr Peter D. Salins, Provost and Vice-Chancellor for SUNY System Administration, provided a keynote address and led a discussion concerning his vision for greater collaboration for higher education libraries in New York State. The theme of Dr. Salin's remarks was "leveling-up," where-by all academic libraries from both the private and public sectors would work together to enrich the content and services provided to the research community in New York. He cited the collaborative work of SUNYConnect, which, through a shared system, electronic content acquisition and other cooperative projects, is helping SUNY libraries to raise the standard of access and available information to all SUNY students.

Given New York's large number of outstanding private academic institutions, and the collaborative work of the CUNY system, Dr. Salins expressed his belief that greater coordination and collaboration across institution types could only enrich all academic libraries. Dr. Salins's remarks prompted considerable support from Nylink Council attendees, and instigated many subsequent conversations among academic library leaders in the state.

Last spring, Dr. Salins invited a group of academic library leaders to come together to further discuss his vision and get feedback and reaction to his concept. Following that meeting a small group from that meeting volunteered to work with Dr. Salins to "flesh out" a proposal that would move academic libraries toward that new level of collaboration.

At the annual Spring Conference of the SUNY Council of Library Directors, Dr. Salins further discussed his vision and received a hearty endorsement. A panel consisting of Carey Hatch, SUNY Assistant Provost, Library and Information Services; Marsha Ra, Director of Library Services, City University of New York; Loretta Ebert, Director of Libraries, Rensselaer Polytechnic Institute and co-convenor of Pi2, a private higher education library consortia; and Mary-Alice Lynch, Executive Director, Nylink, led a discussion of Dr. Salins proposal. At the conclusion of that meeting, the SUNY Directors group passed the following resolution:

The SUNY Council of Library Directors endorses the vision presented by Provost Salins to foster collaboration among public and private academic libraries in New York State and requests that Nylink serve in a leadership role to explore ways to foster that collaboration.

In May, the CUNY Council of Chief Librarians passed a similar resolution:

Resolved, that the City University of New York Council of Chief Librarians endorses the vision of Dr. Salins for collaboration between public and private academic libraries within New York State for the purpose of expanding access to electronic resources for the higher education community, and requests that Nylink serve in a leadership role to explore and devise the means of fostering such collaboration.

Over the summer, Nylink will be working with Dr. Salins and library leaders to develop a plan of collaboration that will be shared with the larger library community and coordinated with the various organizations in New York that might have an interest in a collaborative effort to support the needs of academic libraries.

Nylink's Annual Meeting

Nylink's Annual Meeting is scheduled for April 29 and 30, 2002 at the Gideon Putnam Hotel in Saratoga Springs. We are very pleased to welcome Roy Tennent, internationally recognized in digital library development and Internet training, as Keynote Speaker. Roy will lead the topic of "Navigating the Digital Landscape."

Reserve your calendars!

MEMBER NEWS

Nylink welcomes its newest members: **The New York State Department of Environmental Conservation-E4Y**, **Nyack College-Manhattan Center-VF#**, and **St. John's University-Manhattan Campus-TIE**.

Welcome to these new libraries participating in Nylink's Cooperative Purchasing Program: **Berkeley-Carroll School**, **The Dalton School**, **Fayetteville-Manlius High School**, **King's College**, **Newburgh Public Library**, and **The Trinity School**.

Nylink welcomes the following libraries in New York accessing the OCLC CatExpress service: **Ecology and Environment-VUF**, **Five Towns College-YAR**, **McGraw-Hill Business Information Center-YIM**, and **Mid-Hudson Library System-VFO**.

Nylink welcomes the following OCLC GAC participants: **Heidelberg Digital LLC** in Rochester and **Professional Business Institute** in New York City

Cornell Librarian Co-Edits CORC Book

Karen Calhoun, Director of Central Technical Services at **Cornell University Library**, has co-edited *CORC: New Tools and Possibilities for Cooperative Electronic Resource Description*, with John J. Riemer, the GALILEO CORC representative in the state of Georgia and the Assistant Head of Cataloging at the University of Georgia. Co-published simultaneously as *Journal of Internet Cataloging*, Volume 4, Numbers 1/2 2001, this monograph, published by The Haworth Information Press in Binghamton, documents, in article format, the technological, standards, economic and organizational issues involved in creating a new cataloging system for electronic resources. The monograph is prefaced by Jay Jordan, President and CEO of OCLC Inc., and three of the 14 articles are authored by librarians from Nylink member institutions.

- "Utilizing CORC to Develop and Maintain Access to Biomedical Web Sites," is co-authored by Norm Medeiros, Technical Services Librarian, **New York University School of Medicine**; Robert F. McDonald, Associate Director of Collection Services at the Ehrman Medical Library at **New York University**; and Paul Wrynn, Collection Development Librarian at **New York University School of Medicine**.
- Co-editor Karen Calhoun contributed "CORC and Collaborative Internet Resource Description: A New Partnership for Technical Services, Collection Development and Public Services."
- "Using the Dublin Core with CORC to Catalog Digital Images of Maps" was written by David Yehling Allen, Map Librarian at the **State University of New York at Stony Brook**.

Congratulations to all involved in putting out a critical resource for librarians as they evaluate the future of electronic resources!

Cornell University Wins Award

At the LITA President's Program at the ALA Annual Conference in San Francisco in June, the Digital Imaging and Preservation Research Unit of **Cornell University Library** received the 2001 LITA/Library Hi Tech award for Outstanding Communication in Library and Information Technology. The award recognizes outstanding achievement in communicating to educate practitioners within the library field in library and information technology.

Under the direction of Anne Kenney and Oya Rieger, the Unit is known internationally for its research, publication and instruction on digital imaging in libraries and archives.

Pioneering theoretical work, such as the establishment of quality benchmarks for digital imaging, the Unit also provides strong and highly visible leadership in defining and advocating a coordinated, managerial approach to digital library programs.

Its extensive volume of publishing includes an award-winning guide to digital imaging technologies and processes designed expressly for libraries and archives. Also, since 1995 it has offered workshops and institutes in a comprehensive continuing education program devoted exclusively to digital imaging.

The award is sponsored by MCB University Press, publisher of Library Hi Tech, and the Library and Information Technology Association (LITA), a division of the American Library Association. *[LITA-edited]*

Albany Celebrates 2 Millionth Volume!

In April, the **University at Albany Libraries** celebrated its acquisition of their two millionth volume. In observation, the Libraries and the Provost's Office hosted a gala luncheon and symposium. The event highlighted this milestone in the development of Albany's Libraries, and underscored the centrality of research libraries in the process of scholarly communication.

In a discussion of the changes that have affected research libraries, Dean and Director of Libraries, Meredith Butler, stated, "Even as we move rapidly to develop the virtual library, the physical book remains vital to the process of scholarly communication. The Libraries have been pleased this year to offer Albany's student and faculty the opportunity to celebrate the freedom to read, speculate on the likely future of the book as physical artifact, examine the book as art object, conjecture about the place of book in the library of the future, and learn more about current issues in scholarly communication and intellectual property from internationally acclaimed speakers."

Ms. Butler was recently appointed the State University of New York's first Distinguished Librarian by the SUNY Board of Trustees [see Winter 2001 *Nylink Connection*]. *[University at Albany-edited]*

Maurice J. Freedman elected ALA president

Maurice J. (Mitch) Freedman, director of the **Westchester Library System**, a Nylink member, has been elected president of the American Library Association for the 2002-2003 term. Freedman became president-elect in July 2001, and will assume the ALA presidency in July 2002, following the ALA Annual Conference in Atlanta. He will serve a one-year term as president.

"I am very, very pleased to be elected ALA president," Freedman said. "The three key positions of my campaign were to fight externally imposed filtering software; to work vigorously to support diversity in the organization, librarianship and our society; and to improve the salaries of librarians and library workers and achieve pay equity."

A five-term member of the ALA Council and past president of the Library and Information Technology Association (LITA), Freedman has chaired or served on several committees. He also has chaired the intellectual freedom committee in New York and received the ACLU/Westchester Chapter Award for participating in a lawsuit to overturn New York State's "harmful to minors" Internet law. Congratulations Mitch! *[ALA-edited]*

Member Update

Fordham University and **Marymount College** in Tarrytown have consolidated their institutions. The Tarrytown campus is now known as the Marymount Campus of Fordham University. As a result of the consolidation, Marymount College is no longer a full member of OCLC. It has become a GAC library, and for resource sharing purposes, will continue to use its OCLC symbol, NYB.

Information Institute at Syracuse University Studies Digital Reference Services

In May 2001, The Information Institutes of Syracuse University and Florida State University initiated a study to assess quality, costs, and impacts in digital reference service. The study will be completed in March 2002.

OCLC and the Digital Library Federation in Washington, D.C. are the lead sponsoring organizations. Several other organizations in the United States and the United Kingdom are supporting the \$150,000 study, including Nylink member libraries **Syracuse University** and **Mid-York Library System** in Utica.

The purpose of the study is to develop methods to assess the quality of digital reference services, test and refine measures and quality standards to describe digital reference services, and to produce a guidebook that describes how to collect and report data for these measures and standards. The study will also explore organizational factors that may affect the quality and cost of digital reference services.

The complete study proposal and additional information, with regular updates, are available at: <http://quartz.syr.edu/quality/>. Preliminary findings from the study will be presented at the annual Virtual Reference Desk Conference, to be held November 11-13, 2001 in Orlando [<http://vrd.org/conferences/VRD2001/>].

Liz Lane, Director of New York State Library Research Library, Announces Retirement

Liz Lane, Director of the **New York State Library's** Research Library Division, will retire in October. Ms. Lane has served as Director of the Research Library since June 1997.

Ms. Lane worked tirelessly to improve access to the collections and services of the New York State Library. She initiated 21st Century electronic information services that provide access to the Library's catalog and other resources twenty-four hours a day, seven days a week. Under her leadership, automation of the New York State Library's Talking Book and Braille Library strengthened access to its services, and TBBL now serves more than 39,000 New Yorkers with disabilities. Ms. Lane also enhanced the statewide support and services provided by the State Library by implementing EmpireLink, which was launched in 1999 as a pilot project to NOVEL, the New York Online Virtual Electronic Library. EmpireLink provides online access to commercial, full-text, multidisciplinary databases to New Yorkers across the state via their local libraries.

For six years prior to serving as Director, Ms. Lane was Principal Librarian for Collection Acquisition and Processing at the State Library. Ms. Lane also served as Interim Director of the SUNY/OCLC Network, now Nylink, and as Head of Technical Services at Rensselaer Polytechnic Institute's Folsom Library. She also held professional librarian positions at Union College, the Alfred-Almond Central School, and at the State University of New York in Plattsburgh.

All the best to you Liz, and thank you for your contribution to libraries in New York! *[NYSL-edited]*

The NISO Circulation Interchange Protocol

The intent of this protocol is to allow for the interchange of circulation data among independent systems. The need for this protocol is a result of the increasing need for library users to borrow materials directly from libraries beyond their local library. The use of virtual consortial collections and other online resources for needed materials and the overall increased focus on access to content rather than ownership of content has driven much of this need.

The increasing focus on borrowing materials directly from other sources beyond the home library has made more evident the gap between the Z39.50 standard for information retrieval and the ISO ILL standard for open exchange of ILL requests. Those two standards address the need to help patrons find out about items and the need to exchange requests between libraries for services. The NCIP standard will fill the gap between these two standards by enabling systems to share information about users and items, and to transmit transaction information such as hold requests and circulation of materials.

Up until now, this gap has been filled by local proprietary solutions that provide limited extensibility for an institution's additional consortial arrangements and situations. Going down this path means that a library might have to develop multiple local solutions if it wanted to participate in multiple arrangements, or that single vendor solutions would have to be arranged.

Work on the NCIP standard started in 1999 in response to the need to fill this gap. Initially, the plan was to use the 3M protocol for interaction between circulation systems and self-check out systems (SIP, the Standard Interchange Protocol) as the basis for the NCIP protocol. It became obvious early on that the scope of need for this protocol went well beyond self check-out applications, and that new technologies would need to be addressed. The SIP standard has remained a key part of the NCIP development process.

The initial version of the protocol standard will support the following activities:

- **Direct consortial borrowing:**

Users of one library will be allowed to request and borrow items from another library within a consortium. "The protocol will facilitate the transfer of user and item data between disparate circulation systems thereby allowing a library to manage circulation transactions for non-local patrons, provide local control of items belonging to another library, or both." (Needleman, 2000).

- **Circulation/InterLibrary**

Loan interaction: Circulation systems and interlibrary loan systems will be able to interact with each other. "The proposed protocol will facilitate the interaction between interlibrary loan systems and circulation systems. Many libraries want to use their circulation systems to track all loans to a user, so that items belonging to the local collec-

tion, and items borrowed for that user via interlibrary loan can be recorded together in the user's circulation record." (Stevens, 2001).

- **Self-service circulation:** Self-charging of materials is already supported by several vendors. The 3M Standard Interchange Protocol (SIP) has become the de facto standard for self-service applications. Self-service applications will be supported by the NCIP standard, which will build on the usage of the SIP.

- **Access to electronic resources, such as e-books, serials and sound recordings:** The protocol is being developed with an eye to the need for it to support applications that manage electronic resources such as e-books, serials, and sound recordings. It is expected that libraries will want users' access to electronic resources to be managed by the local circulation system.

The protocol defines a series of messages that can be exchanged by the various applications, and thereby facilitates communication between systems. It doesn't try to delineate how circulation works or stipulate a specific model of operation. For example, the protocol does not stipulate that new circulation rules for consortial borrowing must be developed.

The messages are encoded in XML.

The messages are grouped into pairs: an Initiation message sent by the system that wants to begin

More *Technically Speaking*, page 10

an activity, and a Response message from the responding system. The protocol provides rules for the message syntax and meaning. Each message is self-contained and has all the relevant information to that message with no need to recall any outside information. This means that the protocol is defined to be stateless. Although each message is self-contained, the protocol mandates connection-oriented transport of the messages. This means that a connection is established between the two systems so that the message exchange can occur. This type of message transport supports the need for reliability and near to real time response necessary for circulation transactions.

The protocol will need to operate in a wide variety of network environments: from connections across the public Internet to connections within a single domain. These varying settings will have different requirements for security and privacy of information. As a result, the protocol will allow for two levels of transport: HTTP (with HTTPS when a secure connection is necessary) or TCP/IP. Initiating applications must support one level and responding applications must support both.

There are three types of objects in the protocol that are operated on by three different services. The objects are defined in the protocol as:

- **Agencies:** libraries or other equivalent organizations that lend items from their collections to one or more classes of users
- **Items:** physical or logical (electronic) entities within an agency's collections that can be loaned
- **Users:** persons or organizations that are or may become authorized users of items owned by an agency.

Each object is comprised of specific data elements.

The three sets of services that operate on the objects are **Lookup services**, **Update services** and **Notification services**.

- **Lookup services** allow the initiating application to ask the responding application for data about a particular object, such as a user, and item or an agency. One lookup request can ask for multiple data elements about a particular object, but not about multiple objects. Lookup messages include Lookup agency, Lookup user, Lookup item, and Authenticate user.
- **Update services** allow an initiating application to ask a second application to do certain activities such as create, modify or delete data about an object maintained by the second application. Services in this category are: Create agency, Create item, Create user, Update agency, Update item, and Update User. Update services also can ask the responding system to create, modify or delete a relationship between various specified objects. Checkout of an item is an example of a relationship between two objects. Examples of Services in this category include: CheckOut item, CheckIn item, Recall item, Renew item, and Request item. There are 13 services in this category. Update services are requests for service. The second application can refuse the request.
- **Notification services** allow the initiating application to notify the second application that an action of some kind has been taken. They are passive in that no further action is being requested. Notification services about changing data include Agency created, Item created, and User created. There is also a set of Notification services regarding

changed transactions or relationships between objects. Examples include Circulation status updated, Item checked out, Item checked in, Item received and User notice sent. There are 15 services in this category.

The NISO Circulation Interchange Protocol (NISO Z39.83) was released as a Draft Standard for Trial Use in January 2001. This means that the standard is now available for use, although it is expected to evolve over the period of the trial, which will be through January 2002. After the trial period, NISO expects to issue the standard to be voted on. During the trial period, implementers will receive extensive support from NISO. Participation in this group will give implementers the opportunity to influence the ongoing development of the standard. You might want to check with your local system vendor to see if they are working on implementing this standard that will be of great importance to libraries.

See the full text of the draft standard at <http://www.niso.org/ncip/protocol/protocoldraft-12%20.pdf> for more information. Nylink is a voting member of NISO so we encourage you to provide feedback to us as well as to your local system vendor.

References

- <http://www.niso.org/commitat.html> **Circulation Interchange Protocol Committee** (CICP Chair: Patricia Stevens, stevens@oclc.org)
- Needleman, Mark. (2000) "The NISO Circulation Interchange Protocol: An overview and status report" *Serials Review* 26(4): 42-45.
- Stevens, Pat. (2001) "NISO Circulation Interchange Protocol (NISO Z39.83): a standard in trial" *New Library World* 102(1162): 93-99.

Thanks for your FirstSearch subscriptions!

The renewal period for OCLC FirstSearch subscriptions drew to a close on June 30. Nylink libraries subscribing to a FirstSearch database package once again realized a savings of 33 percent over list pricing due to our unique statewide aggregation. This equates to a total of more than a quarter of a million dollars saved by these participating libraries, whose aggregated FTE topped 365,000 this year. Savings over national pricing was also realized by libraries subscribing to individual databases. Thank you to all of the libraries using FirstSearch throughout New York for this cooperative effort!

FirstSearch's Newest Enhancements

■ Full-text ATLAS

The ATLAS: ATLA Serials Database, from the American Theological Library Association, is now available on FirstSearch. ATLAS initially contains the full text of 29 key journals in religion and theology indexed in the ATLA Religion database covering the period 1946 to the present. The full-text of 16 more journals is planned, increasing the coverage to 45 journals.

■ Full-text of CINAHL is here

The Cumulative Index to Nursing and Allied Health (CINAHL) database now includes full-text provided

by CINAHL, and may be accessed through either subscription or per-search options. Other database enhancements include a new Journal Subset limiter, new indexes for Access Method, Current Awareness Categories, Named Person and Original Study, and an expanded full record display.

■ PAIS International database discounts through FirstSearch

OCLC PAIS is offering promotional pricing for its PAIS International database on the OCLC FirstSearch service. This pricing is effective for start dates of July 1, 2001 through December 1, 2001, and is for first-time subscribers to the PAIS database on FirstSearch. The discounts are approximately 15 percent for one-year subscriptions.

■ More journals added to Electronic Collections Online

The OCLC FirstSearch Electronic Collections Online service now provides access to over 3,300 journals, following the addition of 122 new electronic journals from 21 publishers. Information about these titles is available in "Electronic Collections Online Publishers and Journals" at <http://www2.oclc.org/oclc/fseco/publish.htm>.

■ Control Direct Article Access by Database

FirstSearch administrators may control their use of direct article access at the database level through their libraries' administrative modules. Direct article access facilitates linking from an external site such as a reserve list on a library web site directly to individual articles in the OCLC FirstSearch service. Details are provided in the document "FirstSearch Direct article access: linking from your library's Web pages to the full text of journal articles in FirstSearch" at <http://www.oclc.org/firstsearch/documentation/daa.htm>.

■ Monthly Featured Database

As a reminder, each month OCLC offers a featured OCLC FirstSearch database, searchable for no charge during that month. Learn about the featured database, and take advantage of searching it, by going to <http://www.oclc.org/firstsearch/databases/index.htm> on the web. You can also go directly to the search screen by selecting "Connect to this month's featured database" from the Nylink web site at <http://nylink.suny.edu/RR/ref2.htm#fslinks>.

Please contact Donna Dixon or Joyce Rambo at Nylink at 800-342-3353, or by e-mail at dixond@nylink.suny.edu with your FirstSearch questions.

How many FirstSearch searches do you have left?

Are you aware that the FirstSearch administrative module is available on the web? Why would you want to use it? Among other things, with the administrative module, you can:

- View expiration dates and searches remaining in a per-search account
- Control access to full-text articles by database
- Add your library's logo to the FirstSearch search screen
- Customize the FirstSearch ILL form to the needs of your users
- Customize and change the names of topic areas
- Select the level of display holdings

Plus much more!

Log on to the FirstSearch administrative module using your FirstSearch authorization and password at <http://newfirstsearch.oclc.org/admin/>.

Download the OCLC FirstSearch Administrative Module Reference Guide at <http://www.oclc.org/firstsearch/documentation/adminref/index.htm>.

Nylink netLibrary News

Nylink's partnership with eBook distributor netLibrary has grown in 2001, creating new ways for our members to explore eBook options for serving their patrons.

The eBook industry has made significant strides in the past year. Distributors have moved away from generating high-energy hype toward adopting industry-wide standards, and the electronic format has gained credibility and broader acceptance.

Recent news highlights for eBooks include the formation of several strategic partnerships among publishers, distributors and software/device providers, as well as the May announcement that books originally published electronically will now be eligible for the prestigious National Book Awards.

Among newsworthy events for vendor netLibrary are the adoption of the Open eBook Standard and the inclusion of their titles in R.R. Bowker's Books In Print® book information database.

■ Discounts for Unique eBook Collections

Member libraries which would like to develop unique eBook collections are entitled to discounts on book prices through Nylink. Unique collections purchased through Nylink must consist of one hundred or more titles. Sample subject area collections are available, and netLibrary's staff is also ready to assist with development.

More information about Nylink's netLibrary offerings is available online at <http://nylink.suny.edu> – visit our Cooperative Purchasing program, and click on netLibrary to get answers to frequently asked questions, title lists, and pricing information.

■ New Shared Medical Collection Available

One of the most exciting events for the Nylink/netLibrary partnership this year has been the development of a 550-book medical collection. This collection, assembled by SUNY with assistance from Nylink and netLibrary, was created to support the extensive health professions and biological sciences programs offered by SUNY colleges and universities.

Nylink plans to develop this collection through the next year, and members who purchase the medical collection will automatically receive added titles. The core of this collection is made up of technical titles from publishers such as Marcel Dekker and MIT Press. Titles from the National Academy Press, RAND and the World Bank treat the social sciences aspects of health and medicine, and the collection is rounded out by a selection of consumer health and managed care titles.

The title list for this collection can be viewed or downloaded as an Excel file from the Nylink web site at <http://nylink.suny.edu/coop/netlist.htm>. While this collection is available to all Nylink members, it would be most useful to academic libraries (including medical, nursing, and allied health schools), hospitals, patient information centers, nursing care facilities, and research institutions. Pricing for this collection is based on an FTE model for academic and special libraries, and on number of beds for hospitals and nursing care facilities. Please see the enclosed insert for pricing information.

■ Shared Collection News

The first Nylink netLibrary Shared Collection has been very successful. More than 50 libraries are participating, and over 20,000 total accesses have been made over the life of the collection. Pricing for this collection has changed as of June 30, 2001, but this initial collection continues to be available to members.

A final load of titles is planned for late summer 2001. This final load should bring the number of titles in the Initial Shared Collection to over 5,000 at no additional cost for initial participants. A second shared collection is now in development; pricing for the second collection will be similar to pricing for the initial shared collection, but increments for pricing based on book budgets will be much smaller.

Nylink members who choose to purchase both the initial and the second at the same time will save a flat 20 percent off the combined price. Detailed pricing information is available on the enclosed insert.

■ New Online Collection Development Tool

netLibrary has also released its new online collection development tool, TitleSelect. TitleSelect gives librarians access to the entire netLibrary catalog, and enables saving and sharing of title lists. Lists developed with TitleSelect can also be used to order collections. Look for more collection development and management tools from netLibrary soon.

Contact Tatiana Sahm or Jen Stelling at Nylink for more information about netLibrary.

Macmillan Online Publishing Introduces New Science Resources

■ Encyclopedia of Life Sciences

In May, Grove's Dictionaries (now represented online by Macmillan Online Publishing) released the full version of its *Encyclopedia of Life Sciences* database, an electronic resource directed at upper-level students and science professionals. The ELS presently consists of over 3,000 specially commissioned, peer-reviewed articles, which are regularly amended or updated. New articles are added as they are completed and reviewed. Preview the database by checking out the free article of the week at <http://www.els.net>.

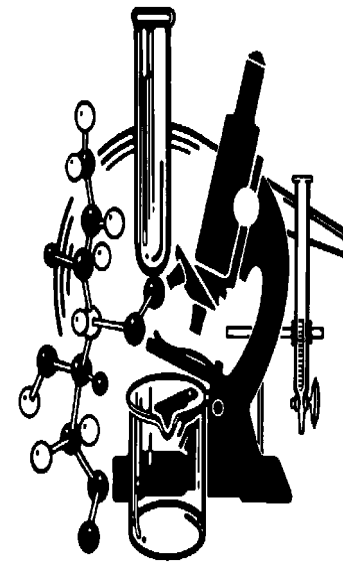
■ Scientific American Archive Online

Archives of the venerable *Scientific American* are now available online. The *Scientific American Archives Online* contains every issue of the magazine from 1993 to the present; new issues are added shortly after the print version goes to press. Articles from the magazine are presented in PDF

format, which preserves the original article layout, including tables, charts and illustrations. Browse by issue, or search the full text of all articles. Searchers can save up to 10 articles in a downloadable portfolio. Find out more from the Nylink Cooperative Purchasing web site, or visit the publisher at <http://www.macmillanonline.net/Science/sci-am.htm>.

■ Encyclopedia of Astronomy and Astrophysics

A joint venture of the Institute of Physics Publishing and the Nature Publishing Group, the *Encyclopedia of Astronomy and Astrophysics Online* offers detailed reference information in more than 3,000 intensively cross-referenced articles. *My EAA* allows users to customize the site by bookmarking articles and illustrations and saving complex searches. A Workgroup feature enables team customization of content. Workgroups are also accessible through *My EAA*. Browse articles by subject



or contributor. More information is available from the Cooperative Purchasing Program online at <http://nylink.suny.edu>, or from the publisher at <http://www.macmillanonline.net/ea/index.htm>.

Subscribe to these databases through Nylink's Cooperative Purchasing Program. Visit <http://nylink.suny.edu/coop/grove.htm> on the web for pricing and ordering information, or call Tatiana Sahm or Jen Stelling at Nylink.

NEWS

IFLA Pre-Conference Held in Buffalo

"Technology, Globalization, and Multicultural Services Conference: An IFLA-Preconference" was held on August 14-16 in Buffalo, preceding the 67th International Federation of Library Associations and Institutions [IFLA] Council and General Conference, "Libraries and Librarians: Making a Difference in the Knowledge Age," from August 16th-25 in Boston.

Speakers from around the world came to Buffalo to discuss globalization and its effects on society and culture, the impact of technology in an information age and its role in creating a digital divide, and the challenges involved in providing services to a multicultural community.

Keynote speakers were Gary Strong, Director, Queens Borough Public Library and Dr. Jorge Schment, co-director of the Institute for Information Policy at Penn State.

IFLA is the leading international body representing the interests of library and information services and their users. It is the global voice of the library and information profession.



OCLC staff meets with librarians at various forums in New York State

In April, Jay Jordan, President and CEO of OCLC, Inc., visited with Nylink Council at our new facility in the Kenmore Building in downtown Albany.

Mr. Jordan provided an overview of OCLC's three-year global strategy [<http://oclc.org/strategy/>], listened as Nylink Council members shared their priorities for the library collaborative, and answered questions about OCLC's future plans.

Phyllis Spies, Vice President, Worldwide Library Services at OCLC, presented an overview of the strategy and received comments and feedback at a meeting of pi2, the New York private higher education consortium, during its March meeting at RPI.

George Needham, OCLC Vice President of Member Services, presented at the NOVEL Forum, held in downtown Albany on May 17. Mr. Needham, formerly State Librarian of Michigan, gave an overview of what to work for to make a statewide initiative, such as NOVEL, a success. NOVEL is the New York Online Virtual Reference Library, a project of the New York State Library. Read more about the project, and view Mr. Needham's presentation, on the New York State Library web site at <http://www.nysl.nysed.gov/library/novel/>.

Extended WorldCat Partners Program

OCLC asked several libraries to participate in an Extended WorldCat Discovery and Fulfillment project, which will add new types of content to WorldCat, allowing users to quickly and easily find the resources they need. By working with library groups during the development of the Discovery View of WorldCat, OCLC hoped to gain library feedback to determine the usefulness of new content, interface features, and fulfillment capabilities. In addition, OCLC hoped to better understand the needs of partner libraries in integrating WorldCat with other library resources and providing users access to these resources.

Initially composed primarily of public libraries from two library groups in California and Illinois, Mary-Alice Lynch, Executive Director, Nylink, advocated for academic representation, and as a result, Nylink libraries were added to the project at the end of March 2001. Nylink participants included Edward Weissman from **Cornell University**, Jan Kelsey from **Fordham University**, Christopher Raab and Susan Kraat from **SUNY New Paltz**, and Barbara Via from the **University at Albany**.

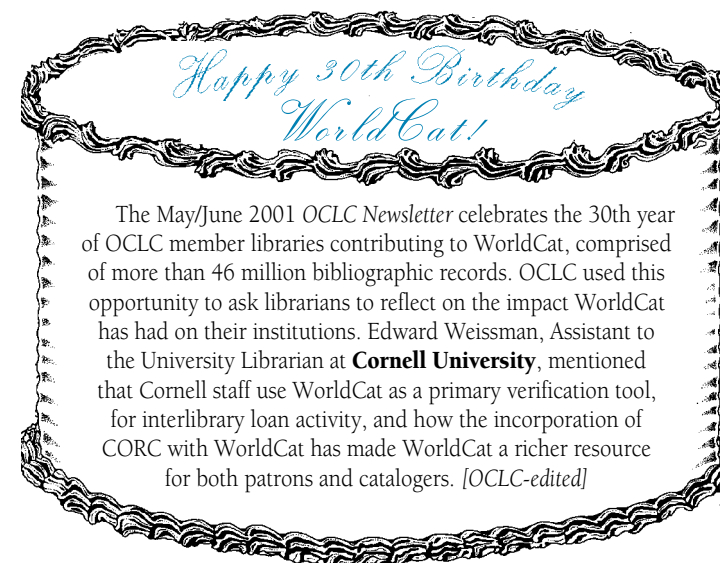
Using the OCLC FirstSearch interface, Nylink participants provided OCLC with feedback on planned features of Extended WorldCat during weekly conference calls. Topics covered included resources for book reviews for possible inclusion in WorldCat; suggestions for improving the advanced search screen; scoping in WorldCat which would allow patrons to reduce the size of the database being searched; and general feedback on the interface. The first version of Extended WorldCat is expected to be available in the fall.

Workshops Scheduled on OCLC Interlibrary Loan Subsystem

OCLC is introducing a web interface to its Interlibrary Loan subsystem. The OCLC ILL Web interface is an alternative to the command line interface that uses Passport software. Nylink will be offering a series of workshops that provide an overview of basic OCLC ILL functionality using the Web interface.

Students will learn the skills and concepts needed to get started using OCLC's Interlibrary Loan Service. The full-day workshop is intended for new or inexperienced full and selective (i.e., Group Access) users of the OCLC Interlibrary Loan subsystem. Scheduled workshops follow. Additional information and a registration form are on the Nylink web site at <http://nylink.suny.edu/training.htm>.

- September 28 ■ Nylink Training Facility (Albany)
- October 2 ■ Southeastern NY Library Resources Council (Highland)
- November 8 ■ Rochester Regional Library Council (Fairport)
- November 28 ■ Western New York Library Resources Council (Buffalo)
- December 5 ■ CUNY Open Systems Center (NYC)



OCLC Users Council Report: May 2001

Submitted by: **Edward Weissman**

Assistant to the University Librarian, Cornell University
and Nylink Users Council delegate

The final OCLC Users Council meeting of 2000-2001 addressed the topic "Partnerships in Creating the Library Portal" and featured a presentation by Sarah Thomas, Carl A. Kroch University Librarian at Cornell University. In addition, the Council responded further to plans for Extending the OCLC Cooperative, voted to amend the OCLC Articles of Incorporation, the Code of Regulations and the Users Council Bylaws, and elected the 2001/2002 Members Council executive Committee.

OCLC President and CEO Jay Jordan opened the meeting with a review of key developments and activities at OCLC. Among these are:

- Observation of **WorldCat's 30th anniversary** and the input of the **46th million record** in February.
- **OCLC Holdings Symbol Expansion Project** – OCLC is running out of 3-character institution symbols after assigning more than 38,000 of them and it will start assigning 5-character symbols in August 2001.
- **CatExpress** – there are now over 900 libraries, including 57 school libraries in the New York City Public School System, using CatExpress, and they will catalog around 650,000 titles in 2000-2001. Many of these libraries could not afford to participate in OCLC before the CatExpress service was introduced.
- **CORC** – there are about 500 institutions using CORC. The database contains 450,000 records and is growing by approximately 10,000 records a month. CORC will serve as the foundation of OCLC's next generation of cataloging services.

■ **OCLC's Digital Collection Management and Preservation Services** started a pilot project in July to develop tools for libraries and archives to preserve and maintain access to digital content, the first step in OCLC's strategic initiative to build a digital archive and tools for the management of digital collections. Pilot participants will evaluate a CORC-based interface for creation of preservation metadata.

Featured speaker Sarah Thomas addressed the May meeting topic with her presentation, "OCLC's Metadata Strategy and the Catalog as Portal to the Internet."

She said that while libraries are still very popular on college campuses, user expectations are being shaped by web services such as Google and Amazon.com. Users want to retrieve with one search the information or object they need and if the desired item is not online, they want an easy way to get it. Library catalogs are not comprehensive or current enough and users find them hard to use compared to web browsers.

Libraries must adopt the features that work well in the more successful Internet services and combine them with our core values: selectivity, organization, access and preservation.

Partnering with other types of information providers, including publishers and commercial entities, will allow libraries to better serve our users and to keep pace with the current environment. OCLC's plan to extend WorldCat from a single database to an international network of metadata repositories connected with a variety of fulfillment options is on the right track.



Users Council approved resolutions amending the OCLC Articles of Incorporation, Code of Regulations and the Users Council Bylaws. These changes represent the culmination of a lot of thought and effort over the last two years.

First the name of Users Council was changed to Members Council. Second, six new "transition" delegate seats on Members Council were created and will be filled through May 2004 by one delegate from each of the following countries: The Netherlands, Japan, South Africa, France, Mexico and China. In the words of Larry Alford, the outgoing Users Council chair, the change in name reflects, a "recommitment to the ideals of OCLC as a membership collaborative" and it "represents a reinvigorated Users Council that does indeed have the opportunity to advise OCLC on the needs of the members of the collaborative early and often." The transition delegates represent the change in OCLC from being a "U.S. organization selling services abroad" to being a "organization that really does bring a global perspective to the table."

Over the coming year, an Ad Hoc Membership Committee, chaired by Mary-Alice Lynch, Executive Director, Nylink, [see *Spring 2001 Nylink Connection*] will review the definitions of membership and contribution and develop a new formula for allocating representation on the Users Council.

The committee will present recommendations to the Board of Trustees and Users Council by May 2002. It is expected that the new formula will result in an

Please see **Users Council**
and More **OCLC News**, page 16



Users Council . . .

Continued from page 15

increase in the percentage of delegates from outside the United States, reflecting the growing use by libraries abroad of OCLC's increasing array of products and services. The transition delegate seats will terminate when the new formula is approved.

Finally, delegates had an opportunity in two separate interest group meetings to hear reports from OCLC staff on the status of the development of new products and services including Extended WorldCat, the Cataloging and Metadata Services Interface, Digital Collection Management and Preservation, and Cooperative Reference and Resource Sharing.

Delegates also met by type of library to discuss what libraries, the networks and OCLC can do to create and brand the library portal.

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Let your patrons know about your recent acquisitions!

Does your library contribute holdings to the OCLC WorldCat database? To inform your library users about new materials in your library collection, use the OCLC Accessions List Service, an html file that can be imported into a word processing program for further formatting, or loaded directly onto your institution's web site. The lists do not contain diacritics. Several sorting options are available to customize lists. A sample accessions list is available on the OCLC Product Services Web at <http://www.oclc.org/oclc/menu/prodserv.htm> by selecting OCLC Accessions List Sample File from Records and Reports. If your library is on fixed-fee pricing, you may use this service at no additional charge. [OCLC-edited]

Internet Filtering Teleconference Videotapes Available

Librarians throughout the country tuned into **Internet Dilemma: Filtered or Non-Filtered** in April, including eight sites in New York state. This 90-minute discussion of the current laws, the issues, and the technology surrounding Internet filtering is now available on tape. Videotapes are available at \$30 per videotape from INCOLSA. Order videotapes online at <http://www.incolsa.net/events/filterrvt.html>. For information about requesting a tape, please contact INCOLSA directly at teleconf@incolsa.net.

Just what is ILLiad?

To find out, take the OCLC ILLiad Guided Tour, which provides prospective users an overview of the major components within the OCLC ILLiad service. This software management system automates routine borrowing and lending functions. View the tour at <http://www.illiad.oclc.org/guidedtour/index.stm>. Please contact Jon Penn at Nylink [pennj@nylink.suny.edu] with any questions about ILLiad.

Nylink members using ILLiad include:

- Amherst College
- Cornell University
- Long Island Library Resources Council
- Nazareth College
- Pace University Libraries
- Rensselaer Polytechnic Institute
- Rochester Institute of Technology
- St. Lawrence University
- SUNY Geneseo
- SUNY New Paltz
- SUNY Oswego
- SUNY Potsdam
- SUNY Stony Brook
- Syracuse University
- University at Albany
- University of Rochester

In case you missed it...

Mary-Alice Lynch, Executive Director, Nylink, was featured in the March/April 2001 *OCLC Newsletter*, where she discussed how technology is improving the way networks work with both member libraries and OCLC. Mary-Alice's enthusiasm and passion for the library profession stood out when asked what her vision is for the near future: "An exciting one! For libraries, for Nylink, and for OCLC! Nylink will continue to take a leadership role in making the local library voice heard as the OCLC strategy evolves, and help individual libraries understand options and implement new strategies. The libraries in the near future will be the access point to the world's knowledgeable objects, no matter the format or digital location. What a great time to be a part of this redefined and re-energized collaborative!" [OCLC-edited]