

Nylink Connection

Contents

From the Director | 2

More on Network Neutrality

Nylink News | 3

Upcoming Spring Events; Recap of Fall Events; Nylink Consulting Services; Staff Changes; Nylink Supports NCES; New OCLC Committee Reps; **and more**

Membership Minutes | 5

Cornell University Library Partners with Microsoft; Welcome New Member Libraries and Directors; Information Showcase Poster Sessions; Cool Collection: The Birds of America; **and more**

Product Updates | 8

What's New on FirstSearch; Amazon.com Participates in PromptCat; Google Book Search Links to WorldCat; Studying Climate Change; **and more**

Resources For You | 10

Resources of Interest

Technically Speaking | 11

File Deletion and Data Privacy

Faces & Places | 12

OCLC Preservation Service Centers

Print Your Nylink Invoice Online!

Did you know that there is online account access to monitor your Nylink product usage and print and review Nylink invoices?

Access to this service is available to directors and billing contacts; a password is required. Contact Larry Levine [levinel@nylink.org] or Luke Williams [williamsl@nylink.org] to request access to your online account.

Nylink Achievement Awards Nominations Sought for 2007

Nylink is seeking nominations for the third annual Nylink Achievement Awards. The launch of this initiative in 2005 to recognize the achievements of member libraries was a great success, and the award ceremony at both the 2005 and 2006 Nylink Annual Meeting was a highlight for both recipients and attending members.

All members are encouraged to submit nominations either for an institution or group of institutions for the Nylink Achievement Awards.

The categories for awards are:

- **Metadata Services** (e.g. cataloguing, linking).
- **Innovations in Technology** (e.g. software development and debugging, beta testing, pilot studies).
- **Resource Sharing** (e.g. interlibrary loan, cooperative reference).
- **Outstanding Service to the Collaborative** (e.g. advisory groups, reports).
- **Training and Staff Development** (e.g. frequent training site, facilitating training, conducting training).
- **Furthering Library Cooperation** (e.g. spearheading a collaborative initiative, serving on multiple boards, leadership in a state endeavor).

Full details of the awards' criteria and categories and a nomination form are on the Nylink web site: [<http://nylink.org/about/ncawards.htm>].

Please contact Anne Siddall at Nylink by phone (518-443-5444) or email [siddalla@nylink.org] with your questions.

New Nylink Classes and Calendar

The Educational Services team has been busy planning and coordinating the spring 2007 training calendar. We are excited to have some new classes make their debut!

New classes include:

WorldCat Resource Sharing Auto Deflection and the Policies Directory

PC Pod-Podcasting CONTENTdm Digital Collections

Making Sense of OCLC Usage Stats

News Feeds: RSS, Atom and Syndication

Cataloging Visual Materials

Look for the new calendar on our web site: [<http://nylink.org/training.htm>].

LAND Grows Again!

The **New York State Library** has become a LAND participant, increasing access to and delivery of its materials to LAND members.

In addition to the State Library, **Cazenovia College** and the Manhattan and Garden City campuses of **Adelphi University** have joined Nylink's statewide ground delivery service. With the recent addition of these LAND points and the City University of New York campuses [as reported in the Summer *Nylink Connection*], the number of LAND participants has topped 100.

Visit the Nylink web site at [<http://nylink.org/land/land.htm>] for information about LAND, including a participant list and information about becoming a participant.



The issue of internet neutrality has my attention of late. It's not news that the Internet has had an impact on our lives and society in the last ten years. In libraries it has radically changed how we provide access to information and the expectations of our users. Most forward-thinking libraries have embraced the hugely expanded access they can now provide in the electronic world. And most of us that have witnessed the transformation that has occurred, and at least attempt to keep up with the rapid evolution of the Internet, know that we are still only in the early stages of its development and impact. Perhaps we do not consider enough, however, the threats against Internet neutrality and what that might mean to libraries.

Internet neutrality refers to the equal access to the power of the Internet; there have been no gatekeepers that imposed preferential treatment between sites. You can access the sites of a Fortune 500 company or your neighbor Sue Smith's blog with the same ease and speed. This has allowed for all kinds of innovation and entrepreneurial uses of the Internet. Google is a great example. It began by two computer junkies in a garage and has grown to be a huge and profitable company. Its success was determined by the user. Ubiquitous sites like eBay and Amazon began in the same way. An unfiltered Internet is like electricity. Electricity is piped to your home or workplace and runs whatever is on the other end of an outlet, regardless of the kind of appliance or brand. So too has the Internet been available to any user or entrepreneur or big company equally.

However, the FCC rules that have protected this neutrality are in jeopardy. Major phone and cable companies have literally spent millions to lobby Congress and the FCC to change the rules so that revenue could be gained – ostensibly to financially support the building and

maintenance of the infrastructure – from content providers willing and able to pay for expedited access to their sites. It could create an environment in which the high rollers or high payers would have access to the superhighway, while the rest of society would be relegated to a crowded and slow two-lane road and perpetual frustration in trying to reach their destination. The House voted against neutrality in June and the issue is still pending in the Senate.

If such changes are allowed to take place, the impact on libraries and how well they can serve their users could be profound. I doubt that many of the thousands of libraries in our region have adequate funds to pay for specialized high-speed access to their sites which have now become so central to access the reputable information they buy for their user's consumption. Indeed, access to our portals, and ultimately to many of the sites of the most valued content we provide, could be slowed to a crawl. Potentially some of the wealthiest content providers might be able to pay for the high-speed access, but many of the scholarly societies, children's sites, and other valuable providers would be relegated to the slow lane, and might indeed ultimately be unsustainable.

Many of us who became librarians did so because we believe in the power of information and the essential freedom to access it in a democratic society. Since the Internet has become the major communication channel of our time, we should be concerned that it retains the non-discriminatory nature on which it founded. I encourage you to get involved with the debate, and advocate for the continuation of the open and equal Internet.



Executive Director

Email @nylink.org

MARY-ALICE LYNCH [lynchma]
Executive Director

ELLEN BARNUM [barnume]
Secretary

MEREDITH CASE [casem]
Communications/Web Manager

DONNA DIXON [dixond]
Director of Member Programs

DEIDRE DOWLING [dowlingd]
Education and Consulting Services
Coordinator

SHERI DUNCAN [duncans]
Training Secretary

MARY EDGERTON [edgertonm]
Collections & Technical Services
Librarian

LYNNE GRAZIADEI [graziadeil]
Collections & Technical Services
Librarian

KATHLEEN GUNDRUM [gundrumk]
Director of Member Services

ANN GUNNING [gunninga]
Member Services Librarian

LARRY LEVINE [levinel]
Lead Technology Analyst

JANE NEALE [nealej]
Information Technology Coordinator

DEBORAH O'CONNOR [oconnord]
Receptionist

MARGARET PALMIERE [palmierep]
Director of Business and Administration

JON PENN [pennj]
Resource Sharing Librarian

LAUREN PINSLEY [pinsleyl]
OCLC Services Manager

JOYCE RAMBO [ramboj]
Reference and Digital Collections
Librarian

TATIANA SAHM [sahmt]
Cooperative Services Librarian

ANNE SIDDALL [siddalla]
Executive Assistant

JENNIFER STELLING [stellingj]
Cooperative Services Coordinator

LUKE WILLIAMS [williamsl]
Information Technology Specialist

Mark Your Calendars!

As well as planning for classes, we have started to plan our spring 2007 conference series. The conferences listed below are just the beginning. Be sure to check our web site for information about these and other additional special events at [<http://nylink.org/training.htm>].

SCCTP Basic Serials

February 27 and 28 at Nylink and March 14 and 15 at Mid-Manhattan Library, New York Public Library

SCCTP Advanced Serials

May 16 and 17 at Nylink and May 23 and 24 at Mid-Manhattan Library, New York Public Library

Fundraising: Executive Training and Consulting Package with Meredith Butler
March 30 at Westchester Community College

Do you have an idea for a conference? Is there a topic you need to know more about? If you have a suggestion for a topic please send it to dowlingd@nylink.org.

Fall Conference Series

This fall we had several great conferences. On September 14 more than 40 people attended a conference on the ACRL standards for academic libraries. Not only was it a worthwhile topic but this was the first special event held at our new office location at 22 Corporate Woods. We want to thank our presenters, Bill Nelson and Bob Fernekes, as well as the attendees, for an informative and enjoyable event.

The always timely topic of emergency preparedness was covered by the NEDCC's Aimée Primeaux at Nazareth College. During a hands-on exercise participants had the opportunity to practice techniques for wet salvage on a variety of media. We would like to thank the Lorette Wilmot Library at Nazareth (especially for graciously allowing us to bring buckets of muddy water into the library), Ms. Primeaux and all of the attendees for a wonderful event [see related story, page 4, for more information about this program].

Feeling overwhelmed by your to do list?



Are you suffering from project overload?

Is there a task you must tackle but you are not sure what to do?

Let Nylink Consulting Services ease your worried mind!

Our expert staff can work with you on a number of issues that many of us face including:

Customized Training

Cataloging

Digitization

Resource Sharing

Metadata Management

And much more!

Achieve your goals in a more efficient and cost-effective manner with assistance from Nylink Consulting Services.

For more information email Deidre Dowling at [dowlingd@nylink.org].

Nylink Says Good-bye to Three Staff Members

Dan Towne – Cooperative Services Librarian

After making some valued contributions to Nylink's Cooperative Services unit, Dan moved on to a new position at Hudson Valley Community College. We'll miss his great humor and willingness to take on any project, and wish him the best in his new job. Jen Stelling and Tatiana Sahm have taken over Dan's customer service role.

Carrie Nyc – Assistant Business Manager

Carrie leaves Nylink after five years of work as Assistant Business Manager. Carrie worked on several initiatives, including LAND (Nylink's delivery service), and bLogistics, a book and library material reseller. We wish Carrie and her expanded family well!

Jessica Geyer – Accounting Assistant

Jessica was a great asset to our business office and was busy on many fronts, from monthly billing and invoice magic, to teaching the popular online workshop "Accounting Fundamentals for Librarians." Jessica will be working as an Accounting Manager at a local business.

All three will be missed here at the Nylink office and we wish them the best in all future endeavors.

Nylink Supporting NCES Initiative For Third Time

The National Center for Education Statistics [NCES] has again requested that Nylink serve as the New York statewide representative to assist them in supporting the National Center for Education Statistics (NCES) Academic Library Survey for fiscal year 2006.

In October, academic institutions received letters from NCES requesting institutional participation in this web-based survey. Surveys are available online for completion from November 22 through March 22, 2007.

Kathleen Gundrum, Nylink's Director of Member Services, is the appointed Library Representative for New York State and can address any questions New York's academic libraries may have regarding the survey. Library directors will also periodically be contacted about survey completion updates.

Results are particularly beneficial to libraries through the use of a Peer Comparison tool posted on the NCES web page, comparing library data with variables chosen by the user. Go to the NCES web site at [<http://nces.ed.gov/index.asp>] and type "academic libraries" in the search box to locate the tool.

Nylink Council Retreat September 20-22, 2006

Nylink Council welcomed Jay Jordan, CEO of OCLC, to its annual retreat for an informal conversation on OCLC's current and future initiatives. Using the current Nylink Strategic Plan goals as guidelines, Nylink Council also reflected on what the Nylink "brand" means to them and shared thoughts on how to make the library community more fully aware of the scope of Nylink's service and product offerings.

A roster of Nylink Council members and OCLC Members Council delegates is on our web site, along with this year's sub-committees. See [<http://nylink.org/council.htm>].

Educational Services News

Tips and Tricks for Minimizing Damage to Your Collection in the Event of a Disaster From Nylink's Emergency Preparedness Conference

By Tatiana Sahm, Cooperative Services Librarian, Nylink

With the rash of flooding and other disasters that New York State and the United States in general have recently faced, Nylink's Conference on Emergency Preparedness presented by the Northeastern Document Conservation Center was very timely. Aimée Primeaux, a Field Service Representative for the Northeast Document Conservation Center [<http://www.nedcc.org/>] in Andover, Massachusetts, walked us through the ways to help minimize damage to our materials, helped participants create disaster plans for their organizations and introduced us to dPlan [<http://dplan.org/>]. dPlan is a free online tool created by the NEDCC to help libraries, museums and other cultural heritage organizations create a disaster plan that sends you reminders to update your plan every six months. This workshop also included a hands-on portion on materials salvaging, where we got to rescue books, records, cds, floppy disks, photos and other types of materials from dirty water.

Aimée also stressed the importance of having a disaster supply kit ready to go. You can find out what to include in your own disaster supply kit by checking out the Library of Congress's list [<http://www.loc.gov/preserv/pub/seibert/app4.html>], the list at the end of the Disaster Planning article on the NEDCC web site by Beth Lindblom Patkus and Karen Motylewski [<http://www.nedcc.org/plam3/tleaf33.htm>] or the Kansas State Historical Societies web page on "Disaster Prevention, Disaster Preparedness, and Disaster Recovery: Chapter 4" [<http://www.kshs.org/archives/planch4.htm>].

When pulling together or updating your disaster supply kit, it would be a good idea to include the "National Park Services Salvage at a Glance Conserve O Gram" documents for the types of materials in your collection. They can be found at [http://www.cr.nps.gov/museum/publications/consveogram/cons_toc.html] in section 21 on Disaster Response and Recovery. It is well worth the time to look over the other useful documents on that site, as well as the NEDCC web site and the Conservation OnLine Disaster preparedness and response web site [<http://palimpsest.stanford.edu/bytopic/disasters/>]. Better to do a little work up front and be prepared, than to be caught unprepared in the event of a disaster, as it can save you money and help keep your materials and staff safe!

Nylink Representatives on OCLC Committees

OCLC has announced new members of its Advisory Committees. We're pleased to report representation on these committees from Nylink member institutions:

Edith Gewertz, Head, Serials and Electronic Resources Cataloging, The New York Public Library, The Research Libraries, joins OCLC's Collections and Technical Services Advisory Committee.

Virginia Cole, Reference & Digital Services Librarian, Cornell University, Olin Library, joins OCLC's Reference Services Advisory Committee.

Nylink Welcomes New Member Libraries

The CUNY Graduate School of Journalism [OCLC symbol: JOURN] is a new library in a new school. The school, which opened its doors in August 2006, offers access to the latest computer technology, a wireless newsroom, and a digital television and radio broadcast center. Located in midtown Manhattan, students are in close proximity to media outlets and are instructed by industry veterans.

The Journalism library, known as the Research Center, features a focused interdisciplinary collection of about 2,000 volumes, 40+ periodical titles, more than 60 electronic journals and databases concerning the field of journalism. The collection focuses on four subject concentrations: urban affairs, business and economics, arts and culture, and health and medicine. Through the generosity of donors, the Center has developed a robust collection of historical works about the field, outstanding journalists, notable media families and corporations, and New York City.

As a full service library, the Research Center offers faculty, staff and students invaluable services such as interlibrary

loan, reserves and research instruction. Part of the CUNY [City University of New York] system, all of the materials in the Center have records in the CUNY+ online catalog, and using CUNY+, students, faculty and staff have access to over four million additional items via the CUNY's Open Access Policy.

Consuella Askew is the Center's Chief Librarian. Visit the Research Center online at [<http://www.journalism.cuny.edu/research-center.html>].

Medaille College [OCLC symbol: YJT] is a private, nonprofit liberal arts college in Buffalo, New York, that has been experiencing much growth. In the last ten years, Medaille has expanded from a commuter college of about 700 students to an institution with a student body of about 3,000 traditional and nontraditional students. Medaille also maintains two extension site campuses in Amherst (near Buffalo) and Rochester.

Academic offerings have also expanded from a strictly elementary education curriculum to a highly varied curriculum

including veterinary technology, sports management, and business administration. This has challenged the library to build collections, offer new automated services, teach research techniques via various electronic resources, and provide services to long-distance learners. In order to accomplish the goal of offering a state-of-the-art learning/teaching environment, the library is planning to implement a "learning commons" model and migrate to a new, more powerful integrated library system.

The increase in cataloging activity during this period of growth led the library's technical services staff to pursue full membership in OCLC. Library staff are enjoying the benefits of cataloging with OCLC Connexion and are looking forward to seeing all of Medaille's holdings in WorldCat. The library also continues to be an active participant in other Nylink-supported services: WorldCat Resource Sharing and FirstSearch, and Nylink Cooperative Services for discounts on electronic resources. Visit the Medaille College Library web site at [<http://eres.medaille.edu/library01/alt/start.asp>].

Cornell University Library Announces Partnership With Microsoft

Cornell University Library will soon be able to offer more of its exceptional resources to scholars worldwide, thanks to a long-term partnership with Microsoft to digitize a significant number of its books and to put the volumes online using Live Book Search service.

The initiative will focus on works already in the public domain and allow students, researchers, and scholars to use Live Book Search to locate and read books from Cornell University Library's collections regardless of where they reside in the world. It supports both the library's long-standing commitment to make its collections broadly available and Cornell President David Skorton's goal to increase the impact of the university beyond campus boundaries.

Cornell and Microsoft will be teaming with Kirtas Technologies in Victor, N.Y., to digitize the materials for Live Book Search. Kirtas is a recognized pioneer of revolutionary solutions that enable high-quality, non-destructive bound document digitization at up to 2,400 pages per hour.

Cornell University Library is playing a key role in book selection and in setting quality standards for the digitized materials. This will ensure that scholarly materials that support Cornell's academic programs are available in digital form on the Web over time. "When surveyed about their needs, the Library's users rate access to full text online as one of their highest priorities so this partnership will enable us to respond to student and faculty expectations," said Cornell University Librarian Sarah E. Thomas. "We are just beginning to experience the transformative effects of ready access to the cultural record of our civilization. The years ahead will be exciting for us all."

Microsoft will give the library high-quality digital images of all the materials, allowing the library to provide worldwide access through its own digital library and to share the content with non-commercial academic initiatives and non-profit organizations.

[Cornell University-edited]

New Directors

Welcome to several new directors at Nylink member institutions!

• Madeline Ford is the new Chief Librarian and Chair, Library and Information Services, at **Medgar Evers College (CUNY)** in Brooklyn.

• Robert A. Shaddy, Ph.D. is the new Chief Librarian at **Queens College (CUNY)** in Flushing.

• Melissa Jadlos is the new director at **St. John Fisher College** in Rochester.

• Jane O'Brien is the new School Library System [SLS] Coordinator at the **Tompkins-Seneca-Tioga BOCES School Library System** in Ithaca.

• Dale Leifeste has been appointed Director of the Library at **Westchester Community College**.

• The **Western New York Library Resources Council (WNYLRC)** in Buffalo appointed Sheryl Knab Executive Director.

Poster Sessions Highlight Nylink Members' Projects (Part 3)

This is the third installment of a three-part series highlighting the poster sessions at Nylink's 7th annual Information Showcase held in Syracuse on November 17, 2005. Once again, we thank all of the presenters for sharing their projects with the Nylink community. And we look forward to highlighting the poster sessions included as part of the 8th annual Information Showcase in New York City on November 14, 2006. The poster sessions' theme, for 2005 and 2006, is "Libraries Working Together: Cooperation, Collaboration and Innovation."

A Cooperative, Hybrid Model of Scholarly Publishing: A New Home for the *Industrial & Labor Relations Review*

Poster session presenters: *Mary Newhart* and *Paulette Manos*, **Martin P. Catherwood Library, School of Industrial and Labor Relations, Cornell University.**

[Note: Since the presentation of this poster session, Paulette Manos has moved on to another position at Cornell. Mary Newhart, however, remains with the Catherwood Library and is involved in the institutional repository that supports this project.]

The *Industrial & Labor Relations Review*, a quarterly journal of the School of Industrial and Labor Relations (ILR) at Cornell University, needed a Web presence that would meet subscriber demand for electronic access to current journal issues. This need was met by the DigitalCommons@ILR, an institutional repository provided by the Martin P. Catherwood Library as one of its services to the ILR school. The *ILR Review* fits within the collection development priorities for the repository since it comprises scholarly material published or produced by the school. The Catherwood Library contracted with Proquest for the DigitalCommons service which is a collaborative venture between Proquest and The Berkeley Electronic Press (bepress).

Implementing electronic access to the *ILR Review* via the DigitalCommons@ILR involved various challenges such as enabling access to the full text of current and recent issues for subscribers only. All visitors, however, benefit from being able to view and download all book reviews as well as archived articles that are 1-1/2

years old or older. (*ILR Review* content available in the repository dates back to April 2003.) *ILR Review* staff also desired the tools to manage subscriptions themselves, both via IP addresses and email/password access and to manage the uploading of material, so launching this project involved a training component. In addition, all current contracts (EBSCO and JSTOR) had to be reviewed, and branding of the *ILR Review* site within the repository was another important consideration.

Through the collaboration of the Catherwood Library and the *ILR Review*, the journal saved the cost of contracting independently for an online presence, and the staff maintained their traditional system of submission, review, and publication, but added the ability to archive articles online and provide gated access to subscribers. The library and the ILR school also benefited with the addition of journal content to their institutional repository.

Looking to the future, the Catherwood Library would like to expand the number of journals included in the repository and is continuously evaluating digital platforms and pursuing desired improvements to the current system.

To visit DigitalCommons@ILR and to take a look at the *Industrial & Labor Relations Review* area of the repository, go to [<http://digitalcommons.ilr.cornell.edu/>] and [<http://digitalcommons.ilr.cornell.edu/ilrreview/>].

Adventures in Cross-Repository Searching: A Consortial Effort

Poster session presenters: *Jay Datema*, **Cold Spring Harbor Laboratory**, and *Tom Moritz*, **American Museum of Natural History**

[Note: Since the presentation of this poster session, Jay Datema has moved on to Library Journal as Technology Editor, and Tom Moritz is Associate Director, Administration, and Chief of Knowledge Management, at the Getty Research Institute. To inquire about this project, contact Ludmila Pollock, Director of Libraries and Archives, Cold Spring Harbor Laboratory, 516-367-8493, pollock@cshl.edu.]

This project explores the possibility of creating an integrated interface for searching across institutional repositories in the biosciences. Undertaking this effort is the

Biosciences Information Synthesis Collaborative (BISC) [<http://bisc.wordpress.com/about/>], whose members include the Cold Spring Harbor Laboratory, the American Museum of Natural History, and the Marine Biological Laboratory at the Woods Hole Oceanographic Institution. The goal is twofold: to provide researchers with a means of finding unique materials at like-minded institutions, and to establish a model for consortial collaboration. Since many researchers collaborate with, and move between institutions, interesting research patterns may be discerned through an integrated repository.

The largest challenge with such a project is getting very different institutions to participate given their priorities and initiatives. Some BISC libraries will be further along in the process or have more resources to devote to the project. Methodologies that were being explored included the use of the aDORe framework [<http://arxiv.org/abs/cs.DL/0502028>] or a consolidated repository hosted with Open Repository [<http://www.openrepository.com>].

Making Connections: Establishing Partnerships to Enhance Campus Library Programming

Presented by *Mary Kate Boyd-Byrnes*, **C.W. Post Campus/Long Island University**

The program focused on academic libraries and the communities they serve. Specifically, the program emphasized and summarized opportunities for academic librarians to work with students, faculty, staff and administrators to advance library programming and services on campus.

The opportunities for this kind of programming are limitless – identifying potential opportunities and making a commitment to creating innovative programs are all it takes!

There are plans to expand the programming on the C.W. Post campus, and to enrich the discourse among all academic libraries through presentations at conferences and library organizations.

Citations:

Fliss, Susan. (2005). "Collaborative creativity." *College and Research Libraries*.

Basler, Thomas G. (2005). "Community outreach partnerships." *Reference Services Review*, 33(1), 31-37.

Poster Sessions (continued)

Plagiarism on Campus

Presented by *Amrita Madray, C.W. Post Campus/Long Island University*

Plagiarism has become a major concern for educators and students – particularly since the widespread use of the Internet has become a prime source for students. LIU discovered that they needed some structure as a way to inform all constituents about plagiarism and Ms. Madray was given full support from the Dean of Libraries and faculty to develop this program.

All plagiarism related problems and solutions became her responsibility. As technologies are constantly being upgraded and revised, the need to reflect these changes continues, and the web pages, workshops and other presentations of the program are constantly changing with them.

Plans for the future include presentations to high school students to explain academic dishonesty to them and help them better prepare for the expectations of college.

Initially, the plan was to inform faculty and students about plagiarism, but the focus of the program changed when administrators and faculty asked Ms. Madray to alter the priorities to prevention and detection of plagiarism. The library has now become the hub of these activities and the source for all plagiarism-related matters on campus. Also, the librarians and teaching faculty refer and use her plagiarism web pages as a teaching tool to enhance their students' knowledge on plagiarism.

The plagiarism web site [<http://www.cwpost.liu.edu/cwis/cwp/library/exhibits/plagiarism.htm>] provides helpful information for faculty and students on preventing and detecting plagiarism. For faculty, there are tips for them to consider when designing coursework and assignments, and some steps to determine and detect plagiarism. For students, it creates awareness on plagiarism and offers suggestions to prevent them from committing plagiarism.

Contact name: Amrita Madray.
email: Amadray@liu.edu. Phone: 516-299-2833.

Reaching out to students

How can you reach out to your students? Look how these Nylink members are using MySpace.com:

Brooklyn College, CUNY [<http://www.myspace.com/brooklyncollegelibrary>] and SUNY Morrisville [<http://www.myspace.com/morrisvillecollegelibrary>] use MySpace.com to keep students up-to-date about library happenings and to push out information of interest to your library.

Read more in the October 2006 *Status Line* at [<http://nylink.org/docu/sl/Oct06.htm>] and share your ideas with members on NylinkNews. [go to <http://nylink.org/nylinknw.htm> for information on how to subscribe to our discussion list].

Cool Collection: The Birds of America

Union College, in Schenectady, houses several special collections. Among them is **The Birds of America** by John James Audubon.



From the Schaffer Library web site at Union College:

The Birds of America, featuring 435 hand-colored engravings of native American bird species, was the creation of John James Audubon, who spent six years (1820-1826) traveling the wilds of the American continent in search of avian subjects. He drew each of the 489 species in its natural habitat, using such varied media as watercolors, pen, pencil, pastel, oils and egg-white to obtain the full effect of the bird. With these drawings, Audubon returned to England to arrange for publication of his masterpiece. The printing and distribution itself was done over an eleven-year span, from 1826-1837. Two printing firms were contracted: that of W.H. Lizars of Edinburgh produced the first ten plates, while Robert Havell Junior and Senior of London were responsible for the overwhelming remainder. Each of Audubon's species was engraved into a copper plate (life-sized), and then printed onto high-quality Whatman rag paper before being hand-colored with watercolors and other media. Audubon's requirement that life-sized prints were necessary prompted the use of what at that time the largest size page available: 29½ by 39½ inches, a "double elephant folio."

Approximately 200 complete sets of *The Birds of America* double elephant folio were distributed to subscribers, at the then-hefty price of \$1,000 apiece. Of the original sets, approximately 135 are known to remain in existence. Union's copy was purchased directly from Audubon: when the naturalist visited campus in July 1844, President Eliphalet Nott arranged for the delivery of a complete set of the engravings, which arrived from England less than a year later. For many years they were neglected: a 1908 "Forest and Stream" article reveals that "they lay dust-covered and neglected in a portion of the library accessible to all," and

before 1922 they were re-discovered languishing in the attic of what is now

known as Old Chapel. The four volumes are now housed in Schaffer Library's Special Collections section. Visit the Special Collections web site at Schaffer Library [<http://www.union.edu/PUBLIC/LIBRARY/about/speccoll.htm>] to view images from this collection.



What's New on OCLC FirstSearch

By Joyce Rambo, Reference & Digital Collections Librarian

Consumers Index, FactSearch, Media Review Digest – Production Discontinued

After many successful years of operation, the Pierian Press, Inc. has discontinued production of its *Consumers Index*, *FactSearch*, and *Media Review Digest* databases. Current FirstSearch subscribers to these Pierian Press databases will be contacted regarding subscription refunds. OCLC will continue to offer the databases via the per search pricing model through June 30, 2007.

PsycCRITIQUES Added to FirstSearch

The database carries full-text reviews of current books, some popular films, videos, and software, as well as comparative reviews of books. The *PsycCRITIQUES* database replaces the American Psychological Association's (APA) print journal *Contemporary Psychology: APA Review of Books* as of January 2005. Weekly releases of approximately 15-20 reviews that include current year copyright book reviews will be added to the database. The *PsycCRITIQUES* database also includes a backfile of more than 5,000 *Contemporary Psychology* reviews from 1995–2004. The new database uses the *Thesaurus of Psychological Index Terms*. *PsycCRITIQUES* joins the APA suite of research databases on FirstSearch, which are *PsycINFO*, *PsycARTICLES*, *PsycBOOKS*, and *PsycFIRST*. Available by annual subscription only.

RLG Eureka Databases to Move to OCLC FirstSearch

OCLC will migrate most of the RLG Eureka databases to the FirstSearch platform.

Of the 17 databases available on the Eureka platform, only two will not move to FirstSearch:

• *Index to Foreign Legal Periodicals* (access via Eureka ended August 31, 2006)

• *Inside Information Plus*, a database from the British Library that is similar to the *ArticleFirst* database on FirstSearch.

The transition team for this project is currently working to finalize plans, including a target date for completion of the migration to FirstSearch. OCLC plans to release information to current Eureka and FirstSearch users as it becomes available.

FirstSearch Functionality

FirstSearch Administrative Module Gets a New Name

The FirstSearch Administrative Module is now known as the WorldCat Services Administrative Module.

Electronic Serial ISSN Search Link Added to Admin Module

Just as the Admin Module can instruct FirstSearch to prompt your library's OPAC to execute ISBN and ISSN searches, it can prompt your library's OPAC to conduct searches for eserials as well. Libraries with specific eserials catalogs, databases, or lists can link directly to those eserials resources from FirstSearch. To set this up, log on to the Admin Module at [<http://firstsearch.oclc.org/admin>]. Enter in the box on the screen your FirstSearch authorization and Admin Module password. Click the "Linking" tab then click "Web Library Catalogs." Scroll to the "Library Catalog Search" section of the screen and enter the e-ISSN search syntax for your online catalog. To see samples of search syntaxes, see page two of [http://www.oclc.org/worldcat/open/deepinking/openworldcat_deepinking.pdf].

FirstSearch "Admin Module" Tip of the Season – You Can Change Your FirstSearch Password

Our summer edition of *Nylink Connection* explained that when you first open a FirstSearch account, you are assigned a FirstSearch authorization and a password. There are two issues with this password. First, the password you are assigned is used to access both the FirstSearch end-user service and the Administrative Module, the web-based service that allows you to administer your FirstSearch end-user account. It is highly recommended that you change this password so that your end-user password and your "Admin Module" password are different from each other. It is so highly recommended in fact that now when you try to access the Admin Module for the first time, you are prompted to change your password before you are even allowed access to the Admin Module.

The second issue is that the password you are first assigned is computer-generated, which means it's often not human-friendly or easy to remember. If you wish to change your FirstSearch end-user password, access the Admin Module via the web at [<http://firstsearch.oclc.org/admin>]. In the box on the screen, enter your FirstSearch authorization and password and click "Enter." If your account is new, the next screen will inform you that the first time you log in to the Administrative Module you must change your Administrative password. Enter a password of your choice in the entry box then click "Save Changes." If you've had your FirstSearch account for awhile, enter your Admin Module password. Once inside the Admin Module, click the "Authentication/Access" tab and then click "Passwords." To change your end-user password, enter a new password in the box labeled "To change your FirstSearch Service patron password." Click "Save Changes." You also have the option to create a new and different password for accessing the OCLC Usage Statistics web site [<http://www.stats.oclc.org>] in the box labeled "To change your FirstSearch Statistics password." Once you are finished making and saving changes, click "Exit." You can change any of your passwords at any time.

OCLC Acquires DiMeMa, Developer of Software for Digital Media Management

In August, OCLC acquired DiMeMa (Digital Media Management), the organization that developed and supports CONTENTdm, the leading digital management software for libraries distributed by OCLC. CONTENTdm software offers a complete set of tools to store, manage and deliver digital collections such as historical documents, photos, newspapers, audio and video on the Web. OCLC has been the exclusive distributor of CONTENTdm software to libraries, cultural heritage organizations and other nonprofit organizations since 2002.

"OCLC currently has several important initiatives under way to help libraries manage their digital collections, including the Content Cooperative pilot project, the Digital Archive with newly released Web Archives Workbench, participation in LOCKSS and CLOCKSS and the OCLC/DLF Registry of Digital Masters," said Phyllis B. Spies, Vice President, OCLC Collection Management Services. "OCLC and its member libraries will benefit with the addition of the talented DiMeMa staff, and the integration of CONTENTdm solutions with other projects."

CONTENTdm has evolved into a powerful digital collection management solution that offers scalable tools for archiving collections of any size. Today more than 300 libraries and other cultural heritage organizations license CONTENTdm software to manage more than 2,500 digital collections. Metadata for these digital collections can be added to WorldCat.

[OCLC-edited]

WorldCat Selection Service Coming in 2006

In partnership with Nylink member Cornell University Library, OCLC is developing a new selection service based on the Integrated Tool for Selection and Ordering at Cornell University Library (ITSO CUL). The new WorldCat Selection service is scheduled to be available from OCLC in the second half of 2006.

Using the service, library selectors will be able to view records and make selections from multiple materials vendors in one central comprehensive system. Records for newly purchased materials will come into the library's ILS earlier in the acquisitions process, and the library's holding symbol will be automatically set on the WorldCat records for the materials.

For information about materials vendors currently in negotiations to participate in the initial release, and links to articles about ITSO CUL and the WorldCat Selection service, visit [<http://www.oclc.org/selection/default.htm>]. You may also contact Lauren Pinsley, OCLC Services Manager at Nylink.

[OCLC-edited]

New! Chinese Language eContent from NetLibrary

NetLibrary is now offering Chinese language eContent, on a subscription basis, from two major publishers: Airiti and Dragonsource. *Dragonsource* connects readers to a database of more than 800 Chinese magazines spanning more than 40 subject areas, with many journals available online before they go to press. All articles are fully indexed and can be searched by author, title or keyword. *Dragonsource.com* also offers a 24-hour email customer support for Chinese speakers.

And new this fall are three Airiti databases:

The National Palace Museum (NPM) Online database contains 12,000 images and related description articles of the art pieces in the collections of the National Palace Museum in Taiwan. *NPM Online* provides advanced search and browse capabilities that make it easy for users to research and study the databases' entire collection of world-class Chinese cultural treasures.

The Taiwan Electronic Periodical Services (TEPS) offers the largest collection of full-text Taiwanese periodicals in the world. Currently, *TEPS* contains 81,000 articles from more than 500 Taiwanese periodicals.

The Chinese Electronic Periodical Services (CEPS) is the first legally authorized and most comprehensive online database of full-text periodicals from China and Taiwan. Currently, *CEPS* includes 338,000 articles from more than 2,500 top academic journals.

For more information, please contact Donna Dixon, [dixon@nylink.org], or visit [<http://www.oclc.org/ejournals/default.htm>].

Amazon.com is Now PromptCat Participant

Amazon.com is the newest OCLC PromptCat participant, making it possible for libraries to receive customized OCLC MARC records ready for downloading into OPACs along with materials they purchase from the online vendor, including books, music, DVDs and more.

The OCLC PromptCat service provides an effective, affordable way to automate a library's copy cataloging needs. New items ordered through 29 participating materials vendors, such as Amazon.com, arrive with complete OCLC MARC records, and the library's holdings are automatically set in WorldCat, the world's most comprehensive database of library materials.

For more information, please contact Lynne Graziadei, [graziadei@nylink.org], or visit [<http://www.oclc.org/promptcat/default.htm>].

[OCLC-edited]

Google Book Search Has Links to WorldCat

The Google Book Search at [<http://books.google.com/>] now features links to WorldCat's free web service. The Google service, which lets you search the full text of books provided by participating libraries and publishers, includes "Find this book in a library" links that lead to the WorldCat web record for an item. There you can enter a geographic identifier such as postal code and receive a list of nearby libraries that hold the item. The "Find this book in a library" link to WorldCat typically appears in the right-hand column of any Google Book Search "view," beneath descriptive information for a book (title, authors) and "Buy this book" purchase options.

[OCLC-edited]

Resources for Studying Climate Change and the Environment

The state of the environment is, if you'll pardon the pun, a hot topic; the earth's ecosystem seems to be under attack on many fronts, and might just be fighting back, as evidenced by the 2005 hurricane season and shifts in global weather patterns.

Nylink offers several different sources of environmental information, each has its own distinct character and advantages.

Columbia Earthscape offers an introduction to climate change and earth science issues. Any of Nylink's members could purchase a subscription to *Earthscape* for less than a thousand dollars. Learn more about *Earthscape*, or sign up for a trial, at [<http://www.earthscope.org/>].

LexisNexis Environmental offers depth of content and great access to full text. LN Environmental is available to academic and school libraries. See the Nylink Cooperative Services web site for pricing information: [<http://nylink.org/coop/cup.htm>], or get a list of sources, and information about setting up a 30-day trial, at the *LexisNexis Environmental* web site: [<http://www.lexisnexis.com/academic/1univ/envir/>].

Environmental Sciences and Pollution Management (ESPM) may have the most intensive serials coverage of these four databases. More detailed information about *ESPM* is available at the CSA web site, [<http://www.csa.com/factsheets/envclust-set-c.php>]. Also available on OCLC FirstSearch.

GEOBASE: in addition to great content, *GEOBASE* has the advantage of flexible access, since it is available from Nylink on the OCLC FirstSearch platform by subscription or via the per search option. More information about OCLC FirstSearch is available at the Nylink web site: [<http://nylink.org/RR/ref2.htm>].

Getting *ESPM* or *GEOBASE* via FirstSearch has the advantage of making available OCLC's Electronic Collections Online (ECO). While a library does need to establish access to the index via purchase of a block of searches to get started with this option, there is a great deal of flexibility in managing ECO. View a complete list of ECO journals at [<http://www.oclc.org/electroniccollections/journals/title/>].

You can view a more in-depth version of this article in the November 2006 issue of *Status Line*, available online at [<http://nylink.org/docu/sl/nov06.htm>].

[Jen Stelling, Cooperative Services Librarian, Nylink]

Full-Text Article Collections Available At No Charge

FreeFullText.com provides direct links to over 7,000 scholarly periodicals which allow some or all of their online content to be viewed by anyone with Internet access for free (though some may require free registration). The issue(s) available for free are indicated for each title on the alphabetical periodical lists. The design of this site is optimized for users seeking specific articles for which they already have the citation. If some of the articles you need are not available for free online, you may obtain them for a fee through a document delivery service. A more detailed description of this site is available on the site's FAC list. See [<http://www.freefulltext.com/>].

Two of the most interesting free, searchable collections of full-text articles are FindArticles [<http://www.findarticles.com>] and MagPortal [<http://www.magportal.com>]. Both of these sites offer free access to the articles, although both do it in quite different ways. Compared to the commercial full-text products, these free Web sites are relatively small. FindArticles has about 500 periodicals while MagPortal covers only 150. Yet these sites provide access to thousands of full-text articles to everyone on the Web, no subscription required. While many librarians have much more comprehensive databases available, there are times when the likes of FindArticles and MagPortal can be important and useful online tools.

Free Full-Text Journal Articles is an independent publishing house committed to providing free online access to peer-reviewed biomedical research: [<http://www.medbioworld.com/articles.html>].

Directory of Open Access Journals. This service covers free, full-text, quality controlled scientific and scholarly journals. There are more than 2,400 journals in the directory and more than 700 journals are searchable at article level: [<http://www.doaj.org/>].

Knovel [http://www.knovel.com/knovel2/free_stuff.jsp] offers K-Essentials with permanent access to the following seven titles and tools with registration:

Knovel Critical Tables

Handbook of Mathematical Functions with Formulas, Graphs, and Mathematical Tables

Essential Practices for Managing Chemical Reactivity Hazards

Dialogues Concerning Two New Sciences

Knovel Sample Book

Knovel Unit Converter

Knovel Periodic Table of the Elements

[Tatiana Sahm, Cooperative Services Librarian, Nylink]

WebJunction releases "Trends in E-Learning for Library Staff: A Summary of Research Findings"

Are you interested in learning how library organizations are pursuing elearning? Do you want to know about the benefits and challenges? Would you like to know who your peers are turning to as they develop elearning programs for staff training? WebJunction has released a new report, "Trends in E-Learning for Library Staff: A Summary of Research Findings," which summarizes the information gathered in a 2005 survey of training and education in library organizations. The report is available for download free of charge at [<http://www.webjunction.org/research>].

WebJunction began offering online courses to the library community in 2003. Recognizing that little data exists about the use of e-learning for staff training and education in library organizations, WebJunction commissioned an independent consultant to investigate this topic. This report is a compilation of key findings from the survey of 651 respondents across the United States. Nearly 50 percent of library organizations surveyed are already implementing e-learning in some form. The report reveals their views on:

- Why library organizations purchase or develop e-learning opportunities for their staff members.
- Where library organizations go for advice on e-learning.
- Situations in which e-learning is most effective.
- Course topics of interest.
- How library organizations choose software providers.

[OCLC-edited]

Monitor Your Activity With OCLC Online Resources

OCLC Usage Statistics: [<http://www.stats.oclc.org>]

The OCLC Usage Statistics web site presents statistics for FirstSearch database usage, Open WorldCat (includes WorldCat.org click-throughs), resource sharing, online cataloging, and a separate tab for COUNTER standard FirstSearch database usage. Users may log on using any valid ILL, FirstSearch, or cataloging authorization number and password. The Web site has a tabbed interface that is easy to navigate with context-sensitive online Help. Reports can be exported in Excel format, and email options include the ability to send reports to a specified email address each month.

- OCLC Usage Statistics for FirstSearch contains information about your library's use of the FirstSearch service. This assists you in monitoring user capacity and evaluating which databases are searched most often.
- Use the Open WorldCat Click to Libraries Report to gauge what usage the Open WorldCat program is bringing to your library site. You'll be able to determine how many users are looking at your library information or checking your holdings. You can also establish how many of your authenticated users are searching in your OPAC via an Open WorldCat link, or using your other resources, such as JSTOR and full text.
- Resource sharing reports help track your OCLC borrowing and lending activity. Several reports are available including the ILL Fee Management (IFM), ILL Reasons for NO, and Union List Strategic reports. In addition, users may now access additional ILL statistics including detailed borrower and lender reports, at no charge.
- OCLC Usage Statistics for online cataloging helps you monitor use of Connexion (browser and/or client) and Z39.50 Cataloging to determine which activities users perform most often. Both daily and monthly usage reports are currently available for all Connexion interfaces, and may be scoped to either the client or browser interface activity.
- The COUNTER (Counting Online Usage of Networked Electronic Resources) tab contains FirstSearch database and journal usage, and are an enhancement to the statistics provided under the FirstSearch tab on OCLC's stats.oclc.org web site. More information on the COUNTER statistics can be found at [<http://www.projectcounter.org>].

OCLC Product Usage Statistics (OPUS): [<http://psw.oclc.org>]

OCLC Product Usage Statistics are available via OCLC's Product Services web site. Click on "Records and Reports" in the left-hand menu. Under the subheading of "Reports and Statistics" click on "OCLC Product Usage Statistics (OPUS)". Enter any valid OCLC authorization number and password. There is a link to a single report that can either be viewed online or downloaded. This OPUS report lists all product code usage, for both the current and previous fiscal years.

File Deletion and Data Privacy: When Gone Isn't Gone Enough

By Jane C. Neale, Information Technology Coordinator, Nylink

What did you do about data privacy and confidentiality the last time you disposed of, recycled, or donated a home or office computer? What about the last time a batch of library staff computers were reallocated for other purposes? Or a roomful of public use workstations?

If the answer is nothing or almost nothing, then you are almost certainly not alone. An article published in 2003 at [<http://news.com.com/2100-1040-980824.html>] summarizes the work of Simson Garfinkel and Abhi Shelat, two students at MIT's Laboratory of Computer Science, who found numerous examples where important data, even medical reports and financial information from ATM disk drives was left behind on old hard drives. Garfinkel and Shelat "bought 158 disk drives for less than \$1,000 on the Web and at swap meets. Scavenging through the drives, they found more than 5,000 credit card numbers, medical reports, detailed personal and corporate financial information, and several gigabytes worth of personal email and pornography. Their findings, titled "Remembrance of Data Passed: A Study of Disk Sanitation," were published in the January/February 2003 issue of *IEEE Security and Privacy*, a journal published by the IEEE Computer Society." The full article is available at [<http://www.cs.unibo.it/%7Emontreso/doc/papers/AStudyOfDiskSanitizationPractices.pdf>].

If the answer is that you or your staff only deleted any files and then emptied the Recycle Bin, then those files are still there to be found by anyone who runs an undelete utility program. The data for files deleted in this way still resides on the disk drive, but the location has simply been identified by the operating system as a location that is available for overwriting with new data, and the original pointer to that file has been removed from the address table. Until the location is actually overwritten, the "deleted" data can be retrieved.

If you feel safe because you or your staff routinely reformat hard drives before they are repurposed or discarded, you need to reconsider. Reformatting simply removes the pointers to all the files on the disk, but unless the location of a file gets overwritten with new data as part of the reformatting, the old data is still recoverable with the proper software utility. In the study mentioned above, Garfinkel and Shelat found 5,000 credit card numbers on a drive that had been reformatted before disposal.

So, what should you do to prevent private information being seen by snooping eyes or even by the innocent eyes of the new owner of the hard drive? The very best way to preserve data privacy, if you want the disk to remain usable, is to completely overwrite the drive with new data, replacing the old data.

Overwriting, or disk sanitization, as a technique to ensure data privacy has been adopted by the Department of Defense, although even overwriting does not qualify as the appropriate method for drives containing classified information. Those disks must be either physically destroyed or degaussed, a process by which the magnetic media is erased with a degaussing device (Garfinkel and Shelat, [<http://www.cs.unibo.it/%7Emontreso/doc/papers/AStudyOfDiskSanitizationPractices.pdf>]). Overwriting is the only technique that reliably leaves the drive usable. An overwriting utility fills the entire disk with meaningless data, replacing the data that was previously stored there. Overwrites are often performed multiple times in the interest of being as thorough as possible.



Overwriting tools are not built into most operating systems, but there are a number of utility programs available. The 2003 Garfinkel & Shelat article lists a number of products, along with their cost, platform and a comment about each one on page 22 of the IEEE document. A free open source program, called Darik's Boot and Nuke, known as DBAN, runs on Windows computers and offers six overwriting methods for a PC, including one that meets the Defense Department standard of overwriting the disk three times. DBAN is available at the SourceForge web site at [<http://dban.sourceforge.net/>]. Wipedrive ([<http://www.whitecanyon.com>], sells for \$39.95) offers 12 overwriting methods for drives. Whitecanyon also sells software for overwriting data on removable storage devices such as USB flash drives and others.

Next time you donate or reallocate PCs in the interest of serving community organizations or conserving organizational resources while preserving precious resources, you will be able to do it and know that your data will not be going along for the ride!

Nylink Connection is published quarterly by Nylink.
Please send comments, information, or changes of address to:

Kathleen Gundrum, Co-Editor | Meredith Case, Co-Editor
Nylink, SUNY Plaza | Albany, NY 12246

(800) 342-3353 or (518) 443-5444 | FAX (518) 432-4346 | <http://nylink.org>

Contents of this newsletter may be reproduced in whole or in part provided proper credit is given. Nylink Connection is distributed free to Nylink member libraries.

ISSN1525-0741

Nylink

State University of New York
State University Plaza
Albany, NY 12246

Faces & Places

OCLC Preservation Service Centers – Revealed!

Did you know that OCLC offers preservation and digitization services to libraries and museums at state-of-the-art centers in the United States, Canada, and Europe? With a professional, respectful approach to materials, adherence to accepted and emerging standards, and commitment on 100% quality assurance, OCLC's Preservation Service Centers offer a range of services that Nylink would like to make New York libraries aware of.

OCLC's main Preservation Service Center, located in Bethlehem, Pennsylvania, was founded in 1985 through an initiative of five mid-Atlantic research libraries (including Columbia University, Cornell University, the New York State Library, and New York Public Library). This initiative, known as MAPS (Mid-Atlantic Preservation Service), came under OCLC's management in 1990 and has been a

consistent leader in reformatting a diverse array of library and archive materials.

The Bethlehem center operates two studios – one for microfilming and the other for digital imaging. The microfilm studio houses 12 H & K cameras and can produce millions of frames per year. The scanning studio uses SunRise and NextScan microfilm scanners and Zeutschel, Fujitsu, Microtek, and BetterLite direct scanners for image capture and processing. Superior image capture from original material is accomplished by using planetary as well as flat-bed scanners and digital cameras that can handle fragile and oversized materials.

In addition to direct capture and scanning from film, the Bethlehem Center also offers services like derivative file creation and OCR processing, metadata services, image processing, audio and video conversion, and CONTENTdm repository building – all customized to the library's specifications.

The Bethlehem Center facility was built specifically for the purposes of microfilming and digitization of library and archival materials, and is under strict 24-hour security and environmental controls. Equipment is calibrated on each of its three shifts according to AIIM/ANSI or NARA guidelines. Technical staff are trained on preservation handling of materials, and are empowered to stop a process if it is suspected that damage to the materials may result. The Centers follow the guidelines for technical choices and decisions established by the Digital Library Federation (DLF) and the National Archives and Records Administration (NARA).

To read about libraries' experiences using Preservation Services Centers, visit [<http://www.oclc.org/preservation/success/default.htm>], and for more information about the Centers, visit [<http://www.oclc.org/preservation/default.htm>], or contact Donna Dixon at Nylink [dixond@nylink.org].