



## Facts and FAQs About Nylink (November 2009)

- ◆ Nylink is the only comprehensive multi-type library collaborative serving all of New York State.
- ◆ While Nylink resides within the SUNY provost's office, we receive no state funding. Nylink is entirely self-supporting through the membership fees and services we deliver. These services are delivered at the lowest available price due to our membership size.
- ◆ Nylink's mission is to support libraries by building the information community through collaboration and innovation. Our vision is to connect the resources, tools, and expertise of libraries and cultural heritage organizations throughout New York State for the economic and educational benefit of these institutions, the state, and its citizens.
- ◆ Nylink serves 285 member institutions and reaches more than 2,000 libraries through our programs and services.
- ◆ Nylink membership of nearly 300 institutions touching thousands of libraries includes SUNY (19%), CUNY (8%), independent higher education (33%), corporate/law (6%) health science (5%), public (7%), and other (22%) which includes foundations, museums, state agencies, courts, and school and regional library systems. Our membership spans the entire state.
- ◆ While Nylink membership is at the institutional level, any staff member at a Nylink member library is eligible to participate in Nylink programs at member rates.
- ◆ We offer our member institutions choices when it comes to vendors and services. We continue to add electronic reference resources to the hundreds of database offerings. Nylink has source and product choices in most areas of library operations.
- ◆ We invest in developing and enhancing services – some available exclusively from Nylink. Examples include the True Serials™ electronic resources management system and the LAND service, a closed delivery system, administered by Nylink, that allows libraries to send and receive an unlimited amount of material to other participating libraries.
- ◆ We deal with more than 30 vendors to provide lowest possible prices for our members. Annually we save libraries in excess of \$4 million in reduced cost services.
- ◆ Our staff trained more than 1,000 individuals in the past year through our training and consulting programs, community forums and conference exhibits
- ◆ We responded to more than 4,000 support queries during the past year.
- ◆ We continue to explore other potential services including a shared remote storage facility linked to our LAND delivery service, a mobile digitization facility, and collaborative resource sharing approaches beyond the traditional interlibrary loan mechanisms.
- ◆ For more information see <http://Nylink.org> or contact David Penniman, Executive Director, Nylink at [pennimand@nylink.org](mailto:pennimand@nylink.org) or call 518-443-5444